



Every donation enables us to provide great care for you and your loved ones. Your gift, no matter how large or small, will help save lives.



To contact the Eastern Health Foundation or to make a donation, please:

call: (03) 9895 4608,

email: fundraising@easternhealth.org.au

or

visit: www.easternhealth.org.au/foundation



Head office

5 Arnold Street
Box Hill, VIC 3128

Postal address

PO Box 94
Box Hill, VIC 3128

General enquiries

1300 342 255

www.easternhealth.org.au

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Telephone interpreter service

خدمات الترجمة

傳譯服務

Υπηρεσίες Διερμηνέων

Servizi Interpreti

131 450

If you don't speak English and would like to find out more about the information in this document, please email consumers@easternhealth.org.au

There are a number of ways to provide your feedback

For current patients, please speak to the staff member or the person in charge

Send an email to feedback@easternhealth.org.au

Write to us at:
The Centre for Patient Experience
PO Box 94, Box Hill, VIC 3128

Via the Care Opinion website at:
www.careopinion.org.au

Speak with a member of our team next time you visit

Fill in our online feedback form at www.easternhealth.org.au/contact-us/complaints-compliments-and-comments

Contact one of our Patient Relations Advisors on 1800 327 837. Patient Relations Advisors are available Monday to Friday from 9am to 3pm



We welcome your feedback



Eastern Health WHO WE ARE 2024-25



Services located across
2,816
square kilometres



1,569,934
episodes of patient care
↑ 1.32%



4,186
babies delivered
↑ 2.1% - that's one birth every 2.1 hours



148,339
emergency department presentations
approximately one person every 3.4 minutes



12,001
employees
60% of whom live in the community we serve



42,063
theatre cases
↑ 2.0%

A snapshot of 2024-25

OUR PERFORMANCE



OUR COMMUNITY



Eastern Health acknowledges the traditional custodians of the land upon which our health service is built, and we pay our respects to their Elders past and present.



Eastern Health is an inclusive healthcare service.

Please visit www.easternhealth.org.au for more information



EASTERN HEALTH CATCHMENTS

Geographically, Eastern Health covers the municipalities of Boroondara, Knox, Manningham, Maroondah, Whitehorse and Yarra Ranges. Since its establishment in July 2000, Eastern Health has played a pivotal role in the provision of public health services in Melbourne's east and partners with community healthcare providers, such as general practitioners, community health services and affiliated healthcare agencies.

