

Eastern Health

POSITION DESCRIPTION

Position Title:	Mental Health Social Worker – Grade 2 Maroondah– MH Inpatient Unit
Award Classification:	Social Worker – Grade 2
Award / Agreement Name:	Victorian Public Mental Health Services Enterprise Agreement 2020-2024
Position Reports to:	Operationally – Mental Health Allied Health Manager Professionally – Clinical Lead SW Adult & Older Adult & SW Director

EASTERN HEALTH – HEALTHIER TOGETHER

Eastern Health is one of Melbourne’s largest metropolitan public health services. We provide a comprehensive range of high quality acute, sub-acute, palliative care, mental health, drug and alcohol, residential care, community health and statewide services to people and communities that are diverse in culture, age and socio- economic status, population and healthcare needs



1. POSITION PURPOSE

The Grade 2 Social Worker will provide a range of specialist social work interventions to mental health consumers to assist individuals to achieve the highest level of independent function, leading to successful community integration and improved quality of life outcomes. Through the promotion of recovery and the principles and practice of service coordination the Social Worker will ensure that consumers are at the centre of service delivery and receive a timely, coordinated response to their health and social needs.

The Social worker will work with the multidisciplinary team and demonstrate a commitment to consumer/ carer – centred practice (e.g. Involve consumers/carers/ external providers in decision making and advocate on their behalf if necessary and provide specialised education and / or information to consumers/ carers appropriate to their needs)

As part of an Allied Health response in the Mental Health Acute inpatient settings at Eastern Health the Grade 2 Social Worker is expected to initiate and participate in teaching, training, research and quality activities identified in collaboration with the Allied Health Manager. The Grade 2 Social Worker will provide supervision and mentoring to students and junior social work staff.

The Social Work role will be supported with professional supervision and guidance. Allied Health staff may be required to travel and work across various Eastern Health campuses and programs.

2. MAJOR DUTIES AND/OR RESPONSIBILITIES

- Provide clinical Mental Health Social Work Psycho- social assessment, treatment and consultation services for consumers, carers and families.
- Demonstrate the ability to undertake comprehensive mental state, risk assessment and assessments of consumers in conjunction with relevant others.
- Demonstrate skills in undertaking interventions that are trauma informed, family centred and strength based.
- Participate in daily handover and meetings that guide implementation and evaluation of consumer treatment objectives.
- Provide Social Work knowledge and skills to the multidisciplinary team and give advice to IPU staff on specialist Social Work outcomes and strategies including Social Work specific assessments.
- Undertake assessment of new consumers and contribute to the coordination of IPU referrals, and ensure referrers and consumers are regularly informed of outcomes of referrals.
- Demonstrate applicable family violence risk assessment and management activities aligned to the Multi-Agency Risk Assessment and Management (MARAM) Framework, the Family Violence Information Sharing Scheme (FVISS) and Child Information Sharing Scheme (CISS) legislative requirements and related Eastern Health guidelines.
- Possess knowledge of and the ability to provide effective interventions for consumers with co-occurring mental health and substance use problems (dual diagnosis) as a core component of the clinical role.
- Work collaboratively with multidisciplinary clinical team, non-government organisations, GPs, private providers and others around the provision of quality care for consumers, carers and families.
- Develop knowledge of local resources and services to make appropriate referral; provide advocacy; and initiate service development activities that will improve consumer access to community services.
- Comply with data collection and reporting requirements along with administrative procedures as required including use of Outcome Measurement tools.
- Adhere to and comply with relevant legislation, including the Mental Health Act 2022, Guardianship and Administration Act 2019, Children Youth and Families Act 2005.
- Contribute to sustaining a positive team environment that maximises the range of consumer services available through the multidisciplinary team.
- Participate in service development, planning, and quality improvement activities, both on a team level and within the organization as a whole.

- Conduct education sessions on mental health issues for consumers and their families, and staff of other agencies.
- Commitment to supervised practice and ongoing professional development.
- Compliance with the AASW Code of Ethics and legal requirements of the Social Work profession.
- Actively participate in regular supervision with a senior Social Worker as outlined in Social Work Department protocols/policies. Meet annual continuing professional development requirements in line with the AASW CPD standards and Eastern Health credentialing policy.
- Provide professional clinical supervision and mentoring for social work students and junior clinicians
- Other duties as directed by the Allied Health Manager for the efficient and effective running of the service.

3. SAFE PRACTICE AND ENVIRONMENT

Occupational Health and Safety

Eastern Health is committed to provide and maintain a working environment for all staff that is safe and without risk to health. All staff are to take care of their own health and safety and the health and safety of any other person who may be affected by your acts or omissions at the workplace. Understand responsibilities and accountabilities to yourself and others in accordance with OH&S legislation and Eastern Health policies and promote a working environment that is congruent with these guidelines. This includes staff reporting of all clinical and OHS incidents and near misses, in particular those related to Occupational Violence, Manual Handling and Slips, trips and falls.

Staff are required to comply with all state legislative requirements in respect to the Occupational Health and Safety Act 2004 and the Workplace Injury Rehabilitation and Compensation (WIRC) Act 2013.

4. TRAINING AND DEVELOPMENT

Relevant, practical and timely education should direct, facilitate, enhance and support the professional growth and practice of employees in a health environment characterised by change. All programs should endeavour to promote evidence-based practice, a problem solving approach and to be competency based.

You are expected to participate in the personal development process on an annual basis.

5. QUALITY

As a staff member of Eastern Health staff are required to comply with Eastern Health performance standards and participate in continuous monitoring and improvement as part of your role. You are also required to comply with legislation, professional standards and accreditation standards.

As a staff member employed by Eastern Health services you must have and maintain the appropriate skills and knowledge required to fulfil your role and responsibilities within the organisation. In addition, you must ensure that you practice within the specifications of this position description, and where applicable within the agreed scope of practice.

You are responsible for ensuring safe high quality care in your work. This will include complying with best practice standards, identifying and reporting any variance to expected standards and minimising the risk of adverse outcomes and patient harm. In addition, you will ensure that service and care is consistent with the EH approach to patient and family centered care.

6. CONFIDENTIALITY

Any information obtained in the course of employment is confidential and should not be used for any purpose other than the performance of the duties for which the person was employed. Staff are bound by the Information Privacy Act 2000 and the Health Records Act 2001.

7. EQUAL EMPLOYMENT OPPORTUNITY

You agree to adhere to the Equal Employment Opportunity policies and practices of the Health Service. Discriminatory practices, including sexual harassment, are unlawful. The Health Service will not tolerate discriminatory behaviour and any such conduct may lead to the invoking of the Disciplinary Policy and Procedure, which may result in termination of employment.

8. PERFORMANCE DEVELOPMENT

A Performance Review, that includes agreed targets, will occur three (3) months from commencement and then annually on the basis of the duties and responsibilities outlined in this position description. This is an opportunity to review personal and the allocated work unit's service performance, facilitated by the setting of objectives/goals and ongoing evaluation of performance and achievement. Objectives will be developed annually, documented, discussed and agreed with the immediate line manager, who will act as the assessor. The incumbent is expected to demonstrate and show evidence annually of on-going self and allocated work unit's service development.

9. EASTERN HEALTH'S PROMISE

Our promise to our communities, patients, consumers and staff is that we will be **HEALTHIER TOGETHER**. Bolder than a vision for the future, our promise calls us to action. We know that working together is the only way we can achieve what is necessary for a healthier future.

Our values are ones in action and are the behaviours that matter most.

- Respect for all
- Safe always
- Partnering in care
- Learning and improving everyday

Learning from the challenges of the past and looking to the future, we understand that we are building towards a more engaged, more reliable, always safe health service in partnership with our people to improve every day.

10. ATTACHMENTS

- Attachment 1 Key Selection Criteria

11. NOTE

Statements included in this position description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all-inclusive.

Prior to accepting any offer of employment, prospective employees will be required to read and commit to the Eastern Health Code of Conduct, including (but not limited to) issues of Occupational Health and Safety, Equal Opportunity and Confidentiality.

Vaccination against infectious disease is a mandatory requirement of this role. An offer of employment is conditional on you providing evidence that you are currently vaccinated against COVID-19, prior to commencing employment.

Signed: _____

Date: ____/____/____

Manager

INCUMBENT STATEMENT

I _____ (Incumbent Name) have read, understood and accepted the above Position Description and associated Attachments.

Signed: _____

Date: ____/____/____



ATTACHMENT 1

KEY SELECTION CRITERIA

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Essential

- The successful applicant will:
Hold a degree qualification in social work that has been approved by the Australian Association of Social Workers (AASW) for practising membership as a social worker.
Be eligible for membership of the AASW.
Maintain compliance with the AASW Continuing Professional Development Policy. Experience, knowledge & skills.
- Relevant theoretical knowledge, experience, and skills in the provision of evidence based social work assessment and treatment in a mental health setting.
- Comprehensive understanding of, and experience in delivering, recovery oriented mental health practice.
- Demonstrated ability to skilfully engage consumers in the development and implementation of individualised plans designed to promote, foster, and sustain personal recovery.
- Demonstrated ability to ensure practice is individualised and adapted in alignment with psychosocial assessment and with each consumer's goals.
- Demonstrated skills and experience in undertaking single session family consultation (SSFC) or a willingness to undertake SSFC training.
- Demonstrated high level interpersonal skills with consumers, their families and all health care professionals including effective conflict resolution and negotiation skills.
- A commitment to working with consumers from a wide range of cultural and social backgrounds and to providing services that are family and gender sensitive.
- Proven ability and commitment to collaborate with consumers, carers, the multidisciplinary team and external agencies.
- Commitment to supervised and reflective practice, lifelong learning and further development.
- Computer literacy and embracing of health technologies and informatics.

- High level of self-awareness and emotional intelligence.
- Emerging clinical leadership within a multi-disciplinary team.
- Strong commitment to quality improvement and proven track record of service enhancement and innovation through quality management activities.
- Experience in supervision of clinical practice.
- Timely and effective communication, both written and verbal.
- Demonstrated flexibility and adaptability.

Desirable

- Hold a current Victorian driver licence.
- Demonstrated ability and skill in working with consumers diagnosed with a dual diagnosis.
- Experience in effective group service delivery.

Aboriginal & Torres Strait Islander Candidates

Eastern Health's Aboriginal Workforce Plan 2023 – 2026 has recently been released. With a strong focus on cultural safety and belonging, actions included in the Workforce Plan provide practical supports for all Aboriginal and/or Torres Strait Islander staff.

An Aboriginal Employment Coordinator is available to ensure each person has culturally safe and positive employee experiences which foster belonging and access to diverse experiences and career pathways.

Should you require further information regarding this position or support to complete an application, please contact the Recruitment Manager for this position or Eastern Health's Aboriginal Employment Coordinator at Aboriginal.Workforce@easternhealth.org.au