

Eastern Health

POSITION DESCRIPTION

Position Title:	Grade 2 Physiotherapist – Community Rehabilitation Program
Award Classification:	Physiotherapist Grade 2
Award / Agreement Name:	Allied Health Professionals (Victorian Public Health Sector) Single Interest Enterprise Agreement 2021-2026
Position Reports to:	Operational: Manager (Community Rehabilitation Program & CRTT) Professional: Designated Grade 3 or 4 Physiotherapist > Director of Physiotherapy

EASTERN HEALTH – GREAT CARE, EVERYWHERE, EVERY TIME

Eastern Health is one of Melbourne's largest metropolitan public health services. We provide a comprehensive range of high quality acute, sub-acute, palliative care, mental health, drug and alcohol, residential care, community health and statewide services to people and communities that are diverse in culture, age and socio- economic status, population and healthcare needs



1. POSITION PURPOSE

Community Rehabilitation is a time-limited, goal-based program, focused on improving our clients' health, functional independence & community participation. The successful applicant will work within a large interdisciplinary team, providing both home and centre-based care, including group exercise and education programs which may include telehealth or aquatic physiotherapy.

As a Grade 2 physiotherapist in the Community Rehabilitation Program, key responsibilities and tasks include managing a caseload of musculoskeletal, neurological and general rehabilitation clients, demonstrating collaborative interdisciplinary care, working with a culturally and socially diverse clinical population and the ability to undertake holistic person-centred assessment and management approaches. This role may also be involved in the supervision of undergraduate physiotherapy students, and may be required to support the clinical supervision of more junior staff (physiotherapists, allied health assistance). Work within this role will require the successful applicant to work across sites and streams (musculoskeletal / neurological rehabilitation) as required based on service demands. This position will be well supported within a large collaborative and supportive team, with regular clinical supervision provided by the senior clinician physiotherapist and operationally supported by the team leader.

This role requires the successful candidate to work autonomously in the community, whilst being able to contribute and work strongly within the wider interdisciplinary team. Initiating and participating in teaching, training, research or quality activities is an important part of this role as well as representing the Community Rehabilitation Program Eastern Health as delegated by your Team Leader/Senior Clinician and/or Manager (Community Rehabilitation Program & CRTT).

2. MAJOR DUTIES AND/OR RESPONSIBILITIES

Clinical Skills

Demonstrate high level clinical skills within the designated area

Indicators:

- Model a client-centred approach with patients/clients and carers.
- Complete complex assessments using a range of assessment tools/frameworks according to departmental and professional standards.
- Develop and implement a complex treatment/intervention plan based on clinical assessment and evidence based practice.
- Provide clinical support for the Early Stroke Discharge (ESD), falls and balance clinic and focal spasticity management clinic as required.
- Is an effective multidisciplinary/healthcare team member contributing to the discharge plan of patients/clients.
- Complete all documentation in a timely and accurate manner in accordance with the departmental and organisational standards.
- Demonstrate and foster good understanding of professional values and ethics in clinical work.
- Active participation in client triage processes as delegated by the Team Leader/Senior Clinician and/or Manager (Rehabilitation and Specialist Clinics).

Communication

Demonstrate and model effective written, verbal and non-verbal communication skills with others.

Indicators

- Demonstrate effective communication skills with the multi/interdisciplinary team in both formal and informal settings.
- Demonstrate effective communication with patients/clients, carers and community agencies.
- Demonstrate clarity in written skills.
- Document clear treatment goals and management plans in the patient Medical Record.
- Demonstrate knowledge of resources available for appropriate negotiation and conflict resolution.

- Demonstrate effective communication in providing formal and informal feedback to students.

Organisational Skills

Demonstrate and foster sound organisational skills.

Indicators

- Demonstrate punctuality and timeliness.
- Able to manage own time and prioritise competing demands to ensure completion of clinical work.
- Has detailed knowledge of, and is able to access resources internally and externally to achieve positive outcomes.
- Able to respond to referrals in agreed timelines as stated in departmental guidelines.
- Participate actively in departmental meetings and others as required.
- Ensure statistical information is recorded in a timely manner.
- Be responsible for maintenance of departmental resources and equipment.

Organisational Knowledge / Development

To possess a clear understanding of the factors affecting healthcare and apply this knowledge to activities and projects which deliver improved services and health outcomes.

Indicators:

- Demonstrate a clear understanding of the public health system and the role / responsibility of Eastern Health within this system.
- Demonstrate a clear understanding of the Program Quality & Business Plan.
- Demonstrate a clear understanding of Accreditation Standards and processes.
- Identify and implement quality initiatives, participate in and, where appropriate lead multidisciplinary / departmental quality activities and undertake other relevant projects as instructed.
- Demonstrate sound knowledge of discipline specific policies and procedures, and, where appropriate and directed, develop or review these policies and procedures.
- Consistently apply Eastern Health policies and clinical procedures/guidelines in their practice.

Professional Development and Supervision

To have a commitment to and responsibility for individual professional development.

Indicators:

- Attend, actively participate and present in relevant internal and external professional development activities.
- Actively participate in and staff meetings and in-services.
- Model a strong commitment to professional development, ensure currency of clinical knowledge and actively integrate new learning into clinical practice.
- Support a learning culture within the professional department
- Consider opportunities for, and participate in, evaluation of clinical practice.
- Participate in formal supervision &/or actively seek supervision when needed, as per professional department guidelines.
- Provide supervision for junior staff and allied health assistants, as required by the manager
- Lead own Performance Review process

Teaching & Research

Involvement in teaching, training and research programs.

Indicators:

- Demonstrate ability to initiate, implement and evaluate quality projects, and participate in research with support where appropriate.
- Contribute to the evaluation and development of the undergraduate student program in consultation with the student co-ordinator.
- Supervision of students and others as delegated by senior staff.
- Development and evaluation of the teaching process, education programs and educational material.
- Demonstrate a willingness to be a mentor.

- Take on a teaching role to internal and external stakeholders as required.
- Knowledge of research, new developments and evidence-based practice in discipline specific and related areas.

Professional Leadership

Represents Community Rehabilitation Program or Physiotherapy.

Indicators:

- Willingness to take a leadership role in the department as required.
- Display strong representation of Community Rehabilitation Program and/ or Physiotherapy as part of working parties, committees and internal and external meetings and forums.
- Recognise and support and be involved in changes in work processes.
- Act as a role model for staff within Community Rehabilitation and individual discipline

3. SAFE PRACTICE AND ENVIRONMENT

Occupational Health and Safety

Eastern Health is committed to provide and maintain a working environment for all staff that is safe and without risk to health. All staff are to take care of their own health and safety and the health and safety of any other person who may be affected by your acts or omissions at the workplace. Understand responsibilities and accountabilities to yourself and others in accordance with OH&S legislation and Eastern Health policies and promote a working environment that is congruent with these guidelines. This includes staff reporting of all clinical and OHS incidents and near misses, in particular those related to Occupational Violence, Manual Handling and Slips, trips and falls.

Staff are required to comply with all state legislative requirements in respect to the Occupational Health and Safety Act 2004 and the Workplace Injury Rehabilitation and Compensations (WIRC) Act 2013.

4. TRAINING AND DEVELOPMENT

Relevant, practical and timely education should direct, facilitate, enhance and support the professional growth and practice of employees in a health environment characterised by change. All programs should endeavour to promote evidence-based practice, a problem-solving approach and to be competency based.

You are expected to participate in the personal development process on an annual basis.

5. QUALITY

As a staff member of Eastern Health, you are required to comply with Eastern Health performance standards and participate in continuous monitoring and improvement as part of your role. You are also required to comply with legislation, professional standards and accreditation standards.

As a staff member employed by Eastern Health services you must have and maintain the appropriate skills and knowledge required to fulfil your role and responsibilities within the organisation. In addition, you must ensure that you practice within the specifications of this position description, and where applicable within the agreed scope of practice.

You are responsible for ensuring safe high-quality care in your work. This will include complying with best practice standards, identifying and reporting any variance to expected standards and minimising the risk of

adverse outcomes and patient harm. In addition, you will ensure that service and care is consistent with the EH approach to patient and family centred care.

6. CONFIDENTIALITY

Any information obtained in the course of employment is confidential and should not be used for any purpose other than the performance of the duties for which the person was employed. Staff are bound by the Information Privacy Act 2000 and the Health Records Act 2001.

7. EQUAL EMPLOYMENT OPPORTUNITY

You agree to adhere to the Equal Employment Opportunity policies and practices of the Health Service. Discriminatory practices, including sexual harassment, are unlawful. The Health Service will not tolerate discriminatory behaviour and any such conduct may lead to the invoking of the Disciplinary Policy and Procedure, which may result in termination of employment.

8. PERFORMANCE DEVELOPMENT

A Performance Review, that includes agreed targets, will occur three (3) months from commencement and then annually on the basis of the duties and responsibilities outlined in this position description. This is an opportunity to review personal and the allocated work unit's service performance, facilitated by the setting of objectives/goals and ongoing evaluation of performance and achievement. Objectives will be developed annually, documented, discussed and agreed with the immediate line manager, who will act as the assessor. The incumbent is expected to demonstrate and show evidence annually of on-going self and allocated work unit's service development.

9. ATTACHMENTS

- Attachment 1 Key Selection Criteria
- Attachment 2 Key Performance Indicators
- Attachment 3 Eastern Health /Department Information

10. NOTE

Statements included in this position description are intended to reflect in general the duties and responsibilities of this position and are not to be interpreted as being all-inclusive.

Prior to accepting any offer of employment, prospective employees will be required to read and commit to the Eastern Health Code of Conduct, including (but not limited to) issues of Occupational Health and Safety, Equal Opportunity and Confidentiality.

Vaccination against infectious disease is a mandatory requirement of this role. An offer of employment is conditional on you providing evidence that you are currently vaccinated against COVID-19, prior to commencing employment.

Signed: _____

Date: ____/____/____

Manager (Rehabilitation & Specialist Clinics)

INCUMBENT STATEMENT

I _____ (Incumbent Name) have read, understood and accepted the above Position Description and associated Attachments.

Signed: _____

Date: ____/____/____

ATTACHMENT 1

KEY SELECTION CRITERIA

Position Title:	Grade 2 Physiotherapist – Community Rehabilitation Program
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Essential

- Recognised tertiary qualification in Physiotherapy
- Current registration with the Physiotherapy Board of Australia
- Eligibility for practicing membership of the Australian Physiotherapy Association
- Demonstrate proficient clinical skill in assessing and managing a neurological, musculoskeletal and general rehabilitation caseload including comprehensive discharge planning using a client-centred approach.
- Previous clinical experience working in an aligned clinical environment across neurological and musculoskeletal rehabilitation
- High level communication skills, both written and oral.
- Demonstrated capacity to work / show leadership in a multidisciplinary team.
- Experience in supervision of staff and/or students.
- Excellent time management skills
- Demonstrated ability, knowledge and experience to lead the professional development of others
- Demonstrated ability to introduce innovative practice.
- Commitment to improving own practice and undertaking quality and research activities.
- Demonstrated understanding of professional codes of conduct.
- Competent computer skills
- Current Victorian driver's licence

Desirable

- Australian Physiotherapy Association membership & relevant special interest group
- Relevant clinical experience in a centre- and/or home-based service delivery model
- Demonstrated capacity for skilled negotiation and wide consultation at all levels

ATTACHMENT 2

KEY PERFORMANCE INDICATORS

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Duties and responsibilities

- Assessment, goal setting, rehabilitation and discharge planning for clients admitted to the program in a manner that is client centred, time and resource efficient and evidence based
- Provide clinical support for the Early Stroke Discharge (ESD), falls and balance clinic and focal spasticity management clinic as required.
- To act as an advisor and resource person for the management of clients undergoing rehabilitation within the program.
- Participate in and promote professional development activities in the Community Rehabilitation Program
- Participate in, promote and lead quality improvement activities and projects within the Community Rehabilitation Program
- Support the dissemination of new procedures, information and clinical practice within the physiotherapy and interdisciplinary team
- To share the responsibility of updating and maintaining service information and resources.
- To participate and promote linkages with internal and external Eastern Health Stakeholders.
- Punctual attendance and active participation in client review and team meetings
- Supervision and assessment of physiotherapy and allied health assistant students as required
- Providing formal and informal education regarding physiotherapy in the Community Rehabilitation Program to members of Eastern Health and local communities as requested
- Willingness to accept additional duties including clinical and non-clinical portfolios as delegated by the Senior Clinicians, Team Leaders and/or Manager (Rehabilitation and Specialist Clinics)
- Compliance with all Eastern Health policies and procedures.
- Active participation in client triage processes as delegated by the Team Leader/Senior Clinician and/or Manager (Rehabilitation and Specialist Clinics).
- Leading and developing group programs including aquatic physiotherapy
- Maintain excellent documentation standards in line with Health Independence and Eastern Health Physiotherapy guidelines

- Ensure accurate recording of VINAH data
- Meet key performance clinical targets as set by the Manager (Rehabilitation and Specialist Clinics)

ATTACHMENT 3

EASTERN HEALTH/DEPARTMENT INFORMATION

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Department / Specialty Area	Community Rehabilitation Program
Physical Location	Peter James Centre and Wantirna Health

SPECIALTY SPECIFIC INFORMATION

Organisational Environment

Eastern Health provides a broad range of acute, subacute aged and mental health services to approximately 800,000 people in the eastern suburbs of Melbourne. Eastern Health has approximately 6,500 staff and covers a geographical area of 2800 sq kms. Eastern Health is affiliated as a teaching health service with Deakin, Latrobe and Monash Universities

Eastern Health provides health care in the areas of acute care, aged care, rehabilitation within the inpatient and ambulatory setting, community health and mental health from campuses including:

- Angliss Hospital
- Box Hill Hospital
- Healesville Hospital
- Maroondah Hospital
- Peter James Centre
- Wantirna Health
- Yarra Ranges Health – Lilydale
- Yarra Valley Community Health Service

Although this position is initially aligned with two campuses within Eastern Health – there could be an expectation to work at any campus located within the Eastern Health service.