# **Hospital in the Home (HITH)**





If you have any English language difficulties, please ask staff to book an interpreter. From home contact the Telephone Interpreter Service on 03 9605 3056. Services are provided free of charge. Ask staff if this information is available in your preferred language.

## What is Hospital in the Home (HITH)

**Hospital in the Home (HITH)** provides hospital care in the comfort of the patient's home or other suitable location. Patients can be offered HITH if their care can be effectively and safely delivered at home. Patients are still regarded as hospital inpatients and remain under the care of their hospital doctor.

#### Benefits of Hospital in the Home

- You can receive hospital treatment in the comfort of your own home.
- You will be able to meet some of your home commitments and be close to those you love.
- It may be possible to return to some modified work duties if appropriate.

### Are you suitable for Hospital in the Home?

You are suitable if:

- Your condition is assessed by the medical team as stable enough for in-home care.
- You are willing to receive treatment at home.
- Your required treatment can be given at home.
- You can be available for treatment times as set by the Hospital in the Home (HITH) staff.
- You can provide a smoke-free, alcohol free ad recreational drug free environment.
- You authorise Hospital in the Home (HITH) staff to take photographs, where necessary, of wounds for assessment and monitoring.
- You are available to attend other sites for review if required.
- You can provide a safe work space for staff, eg. absence of pets or people that might be disruptive and reasonably clean and uncluttered space.

#### How does Hospital in the Home (HITH) provide care?

- HITH staff will visit you in your own home to provide you with treatment, monitor your progress and perform blood tests if required. The frequency of those visits will depend on the type of treatment and on your progress to recovery.
- If necessary, you may be required to visit the HITH Clinic on Ward 1 South in Maroondah Hospital, for a medical review once or twice a week.
- The care and equipment is provided at no cost to all Medicare and Department of Veterans Affairs (DVA) patients.
- If there is a significant change in your clinical condition at any time while under HITH care, it may be necessary to transfer you back to hospital. HITH staff will discuss this with you if needed.
- If there are extreme weather days and if you live in a high-risk area, HITH may require you to attend another site (other than your home) for review or treatment.

#### Your responsibilities as a Hospital in the Home patient

- Inform HITH staff if you have noted any changes in your condition.
- Please leave outside lights on for visits after dark.
- Prevent any pets from interfering during staff visits.
- Provide a clear area and table space for your treatment.
- If you have any concerns regarding your care, please contact the Nurse Unit Manager via Reception on 03 98713197.

## What should you do if you are worried that your clinical condition has changed?

In the event of a medical emergency, please call an ambulance on 000

- While under Hospital in the Home care, we (HITH staff) should be contacted if you have any concerns regarding your condition and **not** your GP.
- You can contact the Hospital in the Home team on 03 9871 3197.
- A staff member is available to take your call 24 hours a day, 7 days a week.
- After you are discharged from Hospital in the Home, your primary care will return to your General Practitioner.



#### **Protecting Your Privacy**

Eastern Health is committed to protecting your privacy. We will keep your personal information secure and will disclose information about you only when required or permitted by law. We comply with relevant privacy legislation. If you would like more information, please ask a staff member or visit our Web site <a href="https://www.easternhealth.org.au">www.easternhealth.org.au</a>

Eastern Health is accredited by the Australian Council on Healthcare Standards.

5 Arnold Street, Box Hill, Victoria 3128 1300 342 255 (General Enquiries)

© Eastern Health 2022

If you have any feedback or suggestions on how to improve this information sheet please contact the Centre for Patient Experience at our email address: <a href="mailto:feedback@easternhealth.org.au">feedback@easternhealth.org.au</a> or call 1800 327 837