



Eastern Health Foundation



Every donation enables us to provide great care for you and your loved ones. Your gift, no matter how large or small, will help save lives.



To contact the Eastern Health Foundation or to make a donation, please:

call (03) 9895 4608,

email fundraising@easternhealth.org.au or

visit www.easternhealth.org.au/foundation



Head office

5 Arnold Street
Box Hill, VIC 3128

Postal address

PO Box 94
Box Hill, VIC 3128

General enquiries

1300 342 255

www.easternhealth.org.au

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Telephone interpreter service

خدمات الترجمة

傳譯服務

Υπηρεσίες Διερμηνέων

Servizi Interpreti

131 450

If you don't speak English and would like to find out more about the information in this document, please email consumers@easternhealth.org.au

There are a number of ways to provide your feedback

For current patients, please speak to the staff member or the person in charge

Send an email to feedback@easternhealth.org.au

Write to us at:
The Centre for Patient Experience
PO Box 94, Box Hill, VIC 3128

Via the Patient Opinion website at:
www.patientopinion.org.au

Speak with a member of our team next time you visit

Fill in our online feedback form at www.easternhealth.org.au/contact-us/complaints-compliments-and-comments

Contact one of our Patient Relations Advisors on 1800 327 837. Patient Relations Advisors are available Monday to Friday from 9am to 3pm



At Eastern Health we welcome your feedback



Eastern Health Who we are 2022-2023



1.43 million episodes of patient care



Services located across **2,816** square kilometres



4,227 babies born that's one baby every 2 hours



35,667 surgeries 21.1% more than last year



11,327 employees 60% of whom live within the community we serve



180 volunteers

Eastern Health is one of Melbourne's largest metropolitan health services.

We provide a range of emergency, surgical, medical and general healthcare services, including maternity, palliative care, mental health, drug and alcohol, residential care, community health and statewide specialist services to people and communities that are diverse in culture, age, socio-economic status, sexual orientation, gender identity and healthcare needs.

Healthier together

A snapshot of 2022-2023

Our performance



1,176
ongoing research papers



579
research papers produced



145,248
emergency department presentations
that's approximately one person every 3.4 minutes



44,019
ambulance arrivals to our three emergency departments
down by 6.6% - that's approximately one ambulance every 11.9 minutes, 24 hours a day, every day



15,272
patients admitted for elective surgery



290,413
specialist clinic appointments
4% more than last year



3,419
patients admitted to our mental health inpatient units



307,296
occasions of service provided by mental health community services



136,656
patients admitted for acute care



7,744
patients admitted for acute care aged under 18



77,225
COVID-19 tests



Please visit
www.easternhealth.org.au
for more information



Our community



103
nationalities make up the Eastern Health workforce



11
staff who identify as Aboriginal and Torres Strait Islander



33,134
patients with a primary language other than English



Eastern Health acknowledges the traditional custodians of the land upon which our health service is built, and we pay our respects to their Elders past and present.



Eastern Health is an inclusive healthcare service.

Eastern Health catchments

Geographically, Eastern Health covers the municipalities of Boroondara, Knox, Manningham, Maroondah, Whitehorse and Yarra Ranges. Since its establishment in July 2000, Eastern Health has played a pivotal role in the provision of public health services in Melbourne's east and partners with community healthcare providers, such as general practitioners, community health services and affiliated healthcare agencies.

