

This TravelSmart Map was developed by the Department of Transport and Melway with Whitehorse City Council to provide sustainable transport information on a pocket-sized, complete street map with standard Melway references.

Walking and cycling, like any physical activity, are potentially hazardous.

Use your common sense. Stay within your abilities, wear protective equipment and follow any applicable laws.

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This map was accurate at the time of printing. For up-to-date public transport information and timetables please visit ptv.vic.gov.au

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TravelSmart

With 55 per cent of all car trips less than five kilometres, there's room to increase the number of people choosing sustainable travel options such as walking, cycling and public transport. By providing better access, encouraging changes in travel behaviour and improving end-of-trip facilities for people, we can support the growth of active, sustainable travel.

A Victorian Government Initiative from 2001 to 2012, TravelSmart aims to reduce people's dependency on cars and encourage them to choose sustainable travel options such as walking, cycling and public transport.



TravelSmart demonstrates that engagement through travel planning achieves sustained reduction in single-occupancy car travel and greater efficiencies across the transport system.

TravelSmart projects involve state and local governments working in partnership with individuals, organisations and institutions to provide greater choices in the way Victorians travel.

TravelSmart is a simple program that is easy to initiate. It's about changing one or two trips per week, or reducing the number of car journeys by better planning your travel.

For more information visit transport.vic.gov.au/projects/travelsmart and your local council website.

Community services in Box Hill

Organisation	Address	Phone
Asian Business Association	Amore Real Estate 939 Whitehorse Road, BOX HILL	9899 8886
Australian Electoral Commission	Level 4, 37-41 Prospect Street, BOX HILL	1300 368 609
Australian Taxation Office	990 Whitehorse Road, BOX HILL	13 28 61
Box Hill Citizens Advice Bureau	27 Bank Street, BOX HILL	9285 4801
Box Hill Business Enterprise Centre	456/468 Elgar Road, BOX HILL	1300 269 4455
Box Hill Hospital	Nelson Road, BOX HILL	9895 3333
Box Hill Institute of TAFE	465 Elgar Road, BOX HILL	9286 9222
Box Hill Library	1040 Whitehorse Road, BOX HILL	9896 4300
Box Hill Police Station	1 Kangerong Road, BOX HILL	9892 3200
Box Hill RSL	26 Nelson Road, BOX HILL	9898 5992
Box Hill Senior Citizens Club	79 Carrington Road, BOX HILL	9890 4979
Box Hill Town Hall and Arts Space	1022 Whitehorse Road, BOX HILL	9262 6251
Centrelink	3-13 Harrow Street, BOX HILL	13 28 50
Department of Human Services	883 Whitehorse Road, BOX HILL	9843 6000
Department of Justice	703 Station Street, BOX HILL	8803 8444
Department of Planning and Community Development	Level 2, 30 Prospect Street, BOX HILL	9296 4670
Department of Sustainability and Environment	30 Prospect Street, BOX HILL	9296 4400
Eastern Community Legal Centre	Suite 3, 27 Bank Street, BOX HILL	9285 4822
Family Access Network	1030 Whitehorse Road, BOX HILL	9890 2673
Migrant Information Centre	Suite 2, 27 Bank Street, BOX HILL	9285 4888
Whitehorse Business Group	Box Hill Town Hall Level 1, 1022 Whitehorse Road, BOX HILL	9275 6910
Whitehorse Community Health Service	Level 2, 43 Carrington Road, BOX HILL	9890 2220
Whitehorse Customer Service Centre	1022 Whitehorse Road, BOX HILL	9262 6333
Youth Connexions	Suite 2, Level 1 Box Hill Centro Shopping Centre	9898 9340

Transport access guide



Walking groups

Arrabri Community House
Pram Walking Group
Bayswater North
9294 7530
arrabri.com

Bennettswood
Neighbourhood House
Walking Group
Burwood
9898 0234
vicnet.net.au/~bennetts

Burwood
Neighbourhood House
9808 6292
vicnet.net.au/~brwnhdhs

Life Activities Club
Waverley
9560 6381
life.org.au

Life Activities Club
Whitehorse
9877 2514
life.org.au

Kerrie Neighbourhood
House Walking Group
Glen Waverley
9887 6226
vicnet.net.au/~kerrie

Koonung
Bushwalking Club
9844 1226
vicnet.net.au/~koonung

Maroondah
Bushwalking Club
9728 3833
wwbc.org.au

Ramblers Bushwalking
Brighton
0414 527 389
vicnet.net.au/~rambler

Tally Ho Mens
Fitness Group
tallyho.org.au

Yarrunga Walkers
Croydon Hills
9722 8942
yarrunga.org.au

Blackburn Cycling Club
blackburncycling.org.au

Boroondara BUG
boroondarabug.org

City of Whitehorse Bicycle
Advisory Committee
(COWBAC)
cowbac.org.au

Knox Bicycle Touring Club
vicnet.net.au/~knoxbike

Manningham BUG
vicnet.net.au/~mannbug

Maroondah BUG
vicnet.net.au/~mdahbug

Melbourne Bicycle
Touring Club
mbtc.org.au

Whitehorse Cyclists
whitehorsecyclists.org.au

YHA Cycling
yahacycling.org.au

A list of cycling groups across Melbourne can be found at bicycletnetwork.com.au

Off-road shared paths

When using and enjoying these paths remember to look out for fellow path users.

Pedestrians

- Keep left
- Move off the path when stationary
- Be aware of other path users and cyclists
- Wear bright clothing if walking at night

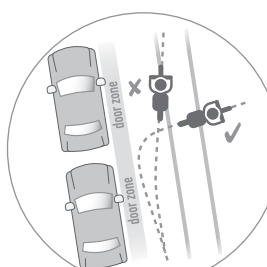
Cyclists

- Keep left unless overtaking
- Slow down if sight lines are unclear
- Warn pedestrians of your approach with a bell or your voice
- Keep clean up after your dog
- Keep your dog on a lead and under your control unless in a 'dog off lead park'

When cycling in traffic, it is important to remain visible and confident at all times. Always look ahead for gaps in traffic and be prepared to take evasive action.

Take or share the lane
Depending on lane width and traffic speed, keep left or take the lane.

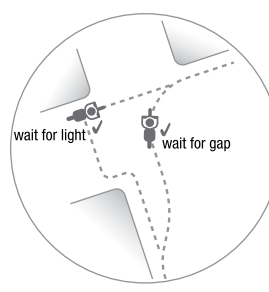
Always cross tram and train tracks at wide angles



Don't hug the gutter
If you hug the gutter you will get squeezed out. Don't weave in and out of empty car parking spaces to stay close to the gutter – keep a straight line.

Positioning in traffic
Be aware of car drivers' blind spots to the side and next to their back doors.

Use hook turns
If a normal right-hand turn leaves you exposed in an intersection, use a hook turn.



A list of bicycle shops across Melbourne can be found at bicycletnetwork.com.au

ACR Triathlete Shop
1 Burwood Highway, Burwood
Ph. 9898 9090 60 H6

Adrenaline Cycles
5/477 Burwood Highway, Vermont South
Ph. 9803 4659 62 G8

Bicycle Superstore
315 Whitehorse Road, Nunawading
Ph. 9894 4266 48 E9

Bicycle Workshop
Cnr New and Charter Streets, Ringwood
Ph. 9879 2883 49 F8

Bike Pro
603 Whitehorse Road, Surrey Hills
Ph. 9836 1012 46 H8

Burwood Bicycles
275 Burwood Highway, Burwood
Ph. 9888 8776 61 C6

Cycle Science Mitcham
478 Whitehorse Road, Mitcham
Ph. 9874 8033 48 J9

Le Tour Cycles
76 Maroondah Highway, Ringwood
Ph. 9870 6267 49 F9

Nunawading Bike Hub
428 Whitehorse Road, Nunawading
Ph. 9872 6071 48 H9

Open Road Cycles
218 Blackburn Road, Syndal
Ph. 9803 8268 61 J12

Pinnacle Cycles
11 Heatherdale Road, Ringwood
Ph. 9872 5161 49 D9

Quality Bicycle Repair
112 Union Road, Surrey Hills
Ph. 9830 4956 46 H11

Rebel Sport Forest Hill
13 Forest Hill Shopping Centre, Forest Hill
Ph. 8845 9094 62 C2

Rebel Sport Glen Waverley
Lvl 2 The Glen Shopping Centre, Glen Waverley
Ph. 9886 3900 71 C1

Rolin Cycles
300 Stephansons Road, Mt Waverley
Ph. 9888 2055 70 E2

Top Gear Cycles
304 Doncaster Road, Balwyn North
Ph. 9857 4060 46 Q2

Bus routes on this map

200/13/5/7 combined City to Doncaster Shoppingtown via Bulleen

201 City to Doncaster Shoppingtown via Belmore Road

202/202/302 combined City to Box Hill/Doncaster via Belmore Road, Freeway

205 East Kew - Box Hill via Belmore Road

206 Melbourne University to Doncaster Shoppingtown via Kew Junction

207 City to Donvale

270 Box Hill to Ringwood via Mitcham

270/271 combined Box Hill to Ringwood via Blackburn North

271 Box Hill to Ringwood via Park Orchards

273 The Pines to Nunawading

279 Box Hill to Doncaster Shoppingtown via Middleborough Road

280 Manningham Loop via Tunstall Square SC, Shoppingtown

281 Templestowe to Deakin University

282 Manningham Mover via Templestowe Village SC, Shoppingtown

284 Doncaster Shoppingtown to Box Hill via Union Road

285 Doncaster Shoppingtown to Camberwell via North Balwyn

286 Box Hill to The Pines Shopping Centre via Blackburn Road

293 Box Hill to Greensborough via Doncaster Shoppingtown

295 Box Hill to The Pines via Doncaster, Templestowe

302 City to Box Hill via Belmore Road, Freeway

303 City to North Ringwood via Springfield Road

305 City to The Pines SC via Andersons Creek Road

309 City to Donvale via Reynolds Road (Freeway Exp)

313 City (Russell Street) to Doncaster Park + Ride via Eastern Freeway and Kilby Road

315 City (Russell Street) to Box Hill via Eastern Freeway, Greythorn Road

318 City to Deep Creek

364 Wandandyte to Ringwood via Ringwood North

612 Box Hill to Chadstone via Surrey Hills, Camberwell, Glen Iris

623 Glen Waverley to St Kilda via Mount Waverley, Chadstone, Carnegie

624 Kew to Oakleigh via Caulfield, Carnegie or Darling, and Chadstone

684 Eildon to Melbourne via Lyfedale Station

703 Middle Brighton to Blackburn via Bentleigh, Clayton, Monash University (SMARTBUS Service)

732 Box Hill to Upper Ferntree Gully via Vermont South, Knox City, Mountain Gate

733 Oakleigh to Box Hill via Clayton, Monash University, Mt Waverley

734 Glen Iris to Glen Waverley

735 Box Hill to Nunawading

736 Mitcham to Blackburn via Vermont South, Glen Waverley, Forest Hill

737 Croydon to Monash University via Boronia, Knox City Shopping Centre, Glen Waverley

738 Mitcham to Knox City via Knox Private Hospital, Wartima Secondary College

740 Mitcham to Vermont East via Reserve Avenue, Churinga Avenue

742 Eastland to Chadstone via Vermont South, Glen Waverley, Oakleigh

Tram routes on this map

70 Waterfront City Docklands to Wattle Park

75 City (Spencer St) to Vermont South

109 Box Hill to Port Melbourne

Taxi services

You can catch a cab by booking it on the phone, hailing it from the side of the road or hiring it from a taxi rank.

Order a taxi ahead of time to ensure it arrives as close as possible to when you need it. Pre-paid fares apply between 10pm and 5am.

Taxi passengers are encouraged to provide feedback on their taxi experiences. Contact the Victorian Taxi Directorate on 1800 638 802 (toll free) or visit taxi.vic.gov.au

Always get an electronic receipt after your taxi trip.

13CABS:
13 2227

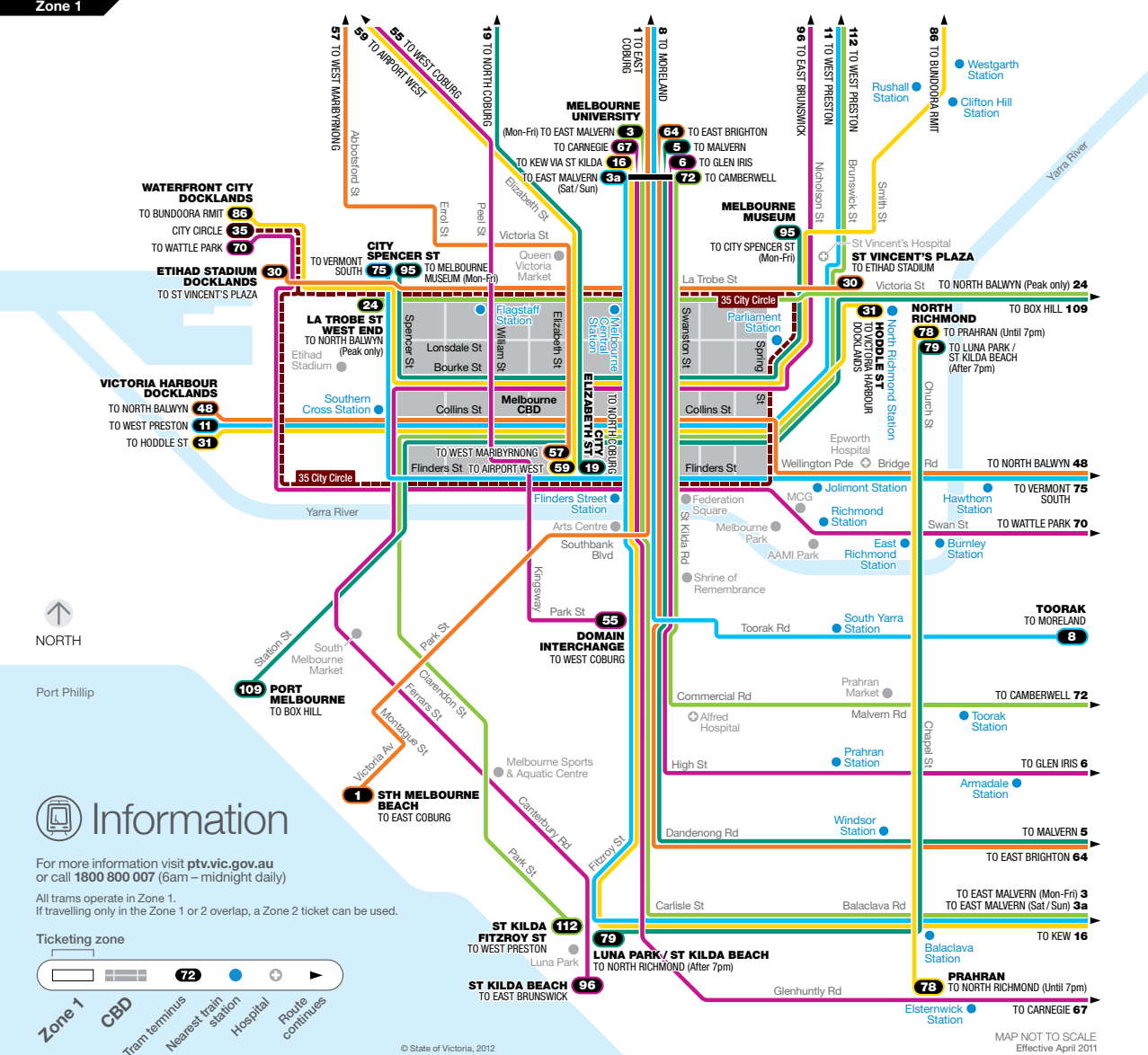
Platinum Taxis
(includes associated taxis):
9090 1800

Silver Top Taxis:
13 1008

West Suburban Taxis:
9889 1144



Inner Melbourne tram network



Your ticket to ride

Melbourne's public transport network can help you explore every corner of this vibrant city.

Trains, trams and buses offer comprehensive public transport services, fares, tickets and initiatives. Up-to-date information is available via our website, call centre and mobile applications.

Train and tram services operate between 5am and midnight, Monday to Thursday, with extended hours to around 1am on Friday and Saturday nights. On Sunday, trains and trams operate 7am to 11pm.

Many of Melbourne's bus routes run from 6am – 9pm Mon – Fri, 8am – 9pm Saturday and 9am – 9pm Sunday.

Public Transport Victoria

Public Transport Victoria (PTV) is your central stop for information on public transport services, fares, tickets and initiatives. Up-to-date information is available via our website, call centre and mobile applications.

For public transport information in Victoria visit ptv.vic.gov.au or call 1800 800 007 (8am – midnight daily).

For face-to-face customer information visit a PTV Hub on the corner of Swanston and Little Collins streets or at Southern Cross Station for all your public transport travel needs.

Journey planner

Enter your origin and destination into PTV's online journey planner for travel anywhere in Victoria and you'll be provided with a tailored travel plan including maps, connections and estimated travel times.

For more information or to use the journey planner visit ptv.vic.gov.au or call 1800 800 007.

PTV Hubs
For face-to-face customer information visit a PTV Hub on the corner of Swanston and Little Collins streets or at Southern Cross Station for all your public transport travel needs.

Tickets

myki is Melbourne's ticketing system. You can buy and top up a myki at any Premium Station, 7-Eleven store or independent retailer where you see the myki sign, at a PTV Hub on the corner of Swanston and Little Collins streets or at Southern Cross Station, at myki machines (full fare card sales only) located at all metropolitan train stations and selected accessible tram stops and bus interchanges.

You can also buy or top up your myki online at myki.com.au or by calling 1800 800 007 (allow 24 hours to process top up).

A full fare myki costs \$6 and a concession myki (senior, concession, child) costs \$3.

Melbourne train network



General information

Information

Premium Station: Customer service centres are staffed from first train to last, seven days a week.
Stop Station: Customer service staff at station during morning peak.
Flagstaff Station: is closed on weekends and public holidays.

*Customers please note that in late 2012 Metro services will be extended to Suburb and Diggers Rest stations.
*Line to Showgrounds and Flemington Racecourse is only open for special events.

For more information visit ptv.vic.gov.au or call 1800 800 007 (8am – midnight daily)

Travelling on a concession myki
Children aged three years and under travel free. Concession fares are available if you are aged four to 16 years or hold an approved concession card. Whenever you travel on a concession myki, you must carry the correct entitlement. Failure to produce your valid concession card on request may result in a fine.

Student concession cards

Students aged 17 years and over need a Victorian Public Transport (VPT) Student Concession Card to buy concession fares. Please note that a university identification card does not entitle you to buy concession fares.

Student Concession Cards are generally only available to Australian citizens and permanent residents.

It is a condition of concession travel that your concession card be produced on request. Failure to do so may result in a fine.

Students can check the eligibility criteria for a VPT Student Concession Card at ptv.vic.gov.au or by calling 1800 800 007.

General information

You can apply for a VPT Student Concession Card by visiting ptv.vic.gov.au, Premium Stations or at the PTV Hub (corner of Swanston and Little Collins streets).

Travelling conditions
Shopping trolleys, prams, pushchairs and baby carriages can be carried free of charge. Only folding bikes in bags are allowed on buses – size restrictions apply. Surfboards are not permitted on buses. Guide dogs, hearing guide dogs, guide dogs in training and animals with an Assistance Animal Pass can travel for free on all public transport services. Small animals can travel for free but must be in a suitable container. Visit ptv.vic.gov.au or call 1800 800 007 for details.

Information in other languages

Public transport information is available in other languages. Call the number next to the language in the table below.

Arabic	9321 5440
Cantonese	9321 5441
Croatian	9321 5442
Dinka	9321 5452
Greek	9321 5443
Italian	9321 5444
Macedonian	9321 5445
Mandarin	9321 5454
Somali	9321 5446
Spanish	9321 5447
Sudanese	9321 5453
Turkish	9321 5448
Vietnamese	9321 5449
All other languages	9321 5450

Access and mobility

Trains

All train stations are wheelchair accessible, except Heyington Station. Metropolitan stations have ramps or lifts to enter the station and platforms. However, at some stations assistance may be required for those with a mobility aid.

Passengers who need help boarding trains should wait on the platform near the front of the train. This is marked with a yellow or white rectangle on the pavement.

To help the driver, it is best to write your destination on a note. The driver will help you board and depart the train by placing a ramp between the platform and the first door of the front carriage.

Premium Stations are staffed from the first to last train every day and have accessible facilities including toilets, public phones and parking.

Trams

With 100 low-floor trams and more than 300 accessible stops, Melbourne's bus services are wheelchair-accessible on weekdays, and more than 95 per cent on weekends and public holidays. Accessible services are identified by a wheelchair symbol on the front of the timetable booklet or next to the relevant service.

Buses

More than 70 per cent of Melbourne's bus services are wheelchair-accessible on weekdays, and more than 95 per cent on weekends and public holidays. Accessible services are identified by a wheelchair symbol on the front of the timetable booklet or next to the relevant service. If your service is not listed as accessible, bus companies will try to schedule a low-floor bus for you, provided adequate notice is given.

For station and stop profiles visit ptv.vic.gov.au or call 1800 800 007.

Taxi

Wheelchair accessible taxis can be booked through Silver Top

