

Yarra Ranges Health



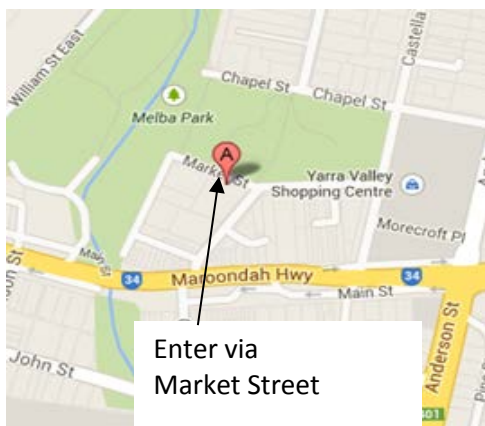
If you have any English language difficulties, please ask staff to book an interpreter. From home contact the Telephone Interpreter Service on 9605 3056. Services are provided free of charge. Ask staff if this information is available in your preferred language.

Yarra Ranges Health

25 Market Street, Lilydale 3140

P (03) 9091 8888

F (03) 9091 8899



There is NO Emergency Department at this site

Parking

Limited off street parking including disabled parking is available via the main entrance driveway. Parking is also available at Melba Park, located adjacent to Yarra Ranges Health.

Failure to observe parking restrictions on the hospital grounds and surrounding streets may result in a parking infringement notice being issued by the local council.

Taxi

Taxi drop off and pick up is available at the Market Street entrance via Maroondah Highway. A taxi booking phone is available in the entrance foyer of the building.

Public transport

Lilydale Railway Station is within a 10-minute walk of Yarra Ranges Health.

For further information and timetables: ptv.vic.gov.au

Visiting hours

We recognise visitors play an important role in supporting patients. Yarra Ranges Health is an ambulatory service with no inpatient services however relatives and carers are welcome to accompany patients and clients to their appointments.

Facilities

There is no onsite retail facilities at Yarra Ranges Health. The Lilydale township is within immediate walk from the facility and has a wide range of retail outlets and ATM facilities available.

Totally Tobacco-Free

Eastern Health is totally tobacco-free. Smoking is prohibited within 4 metres of entrances to all Victorian public hospitals and registered community health services, and is not allowed in the buildings or on the grounds of any of our sites, including walkways, entrances and car parks (Tobacco Act 1987).

Your choice to be a public or private patient

During admission to hospital, you will be asked if you have private health insurance and if you wish to use it. If you choose to be admitted as a private patient using your private health insurance, you will not incur expenses from our service and we will manage your private health insurance claim directly with your health fund and Medicare. It is important that you are aware that medical attention and hospital accommodation is determined by medical need and not by public or private health insurance status.

How can I say thank you?

The support and generosity of patients, past and present and their families and friends, helps us to provide additional care for patients. It helps us to purchase extra patient care equipment, support research, and to develop innovative programs which help our patients to receive the highest level of care and comfort available. Donations can be made at the cashier's desk (main entrance) or by contacting the Eastern Health Foundation on 9895 4992.



Protecting Your Privacy

Eastern Health is committed to protecting your privacy. We will keep your personal information secure and will disclose information about you only when required or permitted by law. We comply with relevant information and privacy legislation. If you would like more information, please ask a staff member or visit our Web site

www.easternhealth.org.au

Eastern Health is accredited by the Australian Council on Healthcare Standards.

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1300 342 255

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If you have any feedback or suggestions on how to improve this information sheet please contact the Centre for Patient Experience at our email address: feedback@easternhealth.org.au or call 1800 327 837