As the major referral centre for people living in Melbourne’s eastern region, the $447.5 million redeveloped Box Hill Hospital is a contemporary facility, attracting the finest staff to deliver best-practice models of care.

Eastern Health and the Victorian Department of Health have achieved their vision of creating a technologically-advanced healthcare facility that will serve patients and their families now and into the future.

Box Hill Hospital's new 10-storey clinical services block (known as Building A) has been designed to accommodate future growth in Melbourne's east.

Martin Smith, Chief of Clinical & Site Operations, said completion of the building was a significant moment in the hospital's 58-year history.

“This is such an exciting time for our staff, patients and the community. After four years of construction, it has been amazing to witness the progress and the incredible work of everyone involved,” Mr Smith said.

Funded by the Victorian Government, the $447.5 million redevelopment is the largest suburban health infrastructure project in the state. Building A is technologically advanced, environmentally sustainable and much larger than the existing building, which will now be known as Building B. Refurbishment of Building B, which includes a new retail precinct, has commenced and is scheduled to be completed in late 2015.

“I would like to acknowledge the Box Hill Hospital Redevelopment Project Team which has worked tirelessly over the past few years to make this happen,” Mr Smith said. “Many of our staff have been involved in this enormous project and I am extremely proud of what we have achieved.”

What’s in the new building?

- An increase of more than 200 beds
- A larger, more efficient emergency department
- A new 18-bed intensive care unit
- 10 new operating theatres, with an 11th for future expansion
- Improved women and children’s services
- More inpatient and day beds for cancer and renal patients
- Two floors of basement parking to provide 212 spaces for community use.

Bigger and better
With the completion of the redevelopment, the people living in Box Hill and the eastern suburbs now have access to a larger emergency department with up to 20 beds for short-stay patients, 11 new operating theatres and a new 18-bed intensive care unit. The new Box Hill Hospital will feature a dedicated precinct for women and children’s services, and expanded services for cardiology, cancer and renal patients.

The $447.5 million redevelopment of Eastern Health’s Box Hill Hospital has seen the construction of a brand new tower containing all acute services. It is an important project that will deliver state-of-the-art healthcare facilities for the community of the eastern suburbs well into the future.

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The Victorian Coalition Government is not only delivering this vital piece of infrastructure ahead of time and on budget but we have also made substantial savings through our sound investment strategy which has allowed us to drastically increase the scope of the project. The environmentally-friendly redevelopment now includes an additional floor, within the original budget.

Building capacity for the future enables Box Hill Hospital to treat more patients and deliver expanded theatres, diagnostic services, specialist clinics and staff facilities. We are proud of the additional benefits we have been able to provide Box Hill Hospital.

The Government is building a healthier Victoria, with more than $4.5 billion of capital investment in health services across the state, including the new Victorian Comprehensive Cancer Centre and the Royal Victorian Eye and Ear Hospital.

Eastern Health and the Government are excited to be part of this new chapter for Box Hill Hospital, which is now equipped to serve patients and their families in the east for decades to come.

The Hon Dr Denis Napthine MP
Premier of Victoria

The Hon David Davis MP
Minister for Health and Ageing

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1: Two lions from the Chinese Youth Society of Melbourne provided a colourful and energetic start to an opening ceremony on August 12, 2014.
2: Victorian Premier, the Hon Dr Denis Naphthine, and the Minister for Health and Ageing, the Hon David Davis, cut the ribbon to officially open Box Hill Hospital’s new 10-storey building.
3: One of 10 new operating theatres on Level 2, with capacity for the hospital to open an 11th theatre in the future.
4: New surgical admissions area on Level 1.
5: Box Hill Hospital’s new emergency department, accessed via Rodgerson Road, is more than double the size and has the capacity to treat significantly more patients.
Improving your local hospital

I am honoured to present the redeveloped Box Hill Hospital to our community. This new building will provide people and communities in the east with an outstanding healthcare facility now and into the future.

Building A provides a contemporary, fresh environment for our patients, staff and visitors. However, it is not just about bricks and mortar. Our staff provide outstanding care for our patients every day and night. This significant project has provided us with a unique opportunity to review the way we do things and improve the care we provide.

Construction of an additional floor as a result of project cost-savings has been a major accomplishment of this substantial venture.

Accommodating all of our acute beds within the new building will enable us to deliver more efficient healthcare and access to high-quality services and amenities for our patients.

I have an immense sense of pride as we reach the finish line of what has been a truly enormous project. I would like to thank the many hundreds of staff who contributed to the planning and design of this great building and to those who kept the hospital running during the relocation period.

I would also like to extend my sincere thanks to the Box Hill Hospital Redevelopment Project Team for their leadership and commitment throughout the life of this project.

I look forward to being part of the next stage in Box Hill Hospital’s history.

Alan Lilly
Chief Executive, Eastern Health

Behind the facade

Thanks to high-performance material selection, excellent window design and quality architecture, the new building looks great and will perform well in all seasons. This facade, or curtain wall, features quadruple glazing with an extremely low heat transmission co-efficient for winter heat loss and summer heat gain, ensuring year-round comfort for the building’s occupants.

Keeping it local

Box Hill Hospital’s redevelopment has involved many people from the local community.

Local suppliers were used for many of the new building’s features including GOSA for joinery, Koslex for custom-made birthing baths, Linehan Enterprises in Kilsyth for motorised trolleys, Endeavour Office Products in Bayswater for office furniture and Paragon Healthcare in Nunawading for a range of equipment.

Our project team engaged local stakeholders every step of the way via a range of communication channels, including the project website, bulletins, letter drops, community forums and focus groups.

Community engagement also extended to local high schools. As part of a year 11 project, students at Box Hill High School were given the opportunity to submit designs for a feature wall graphic in the hospital’s new adolescent lounge.

Sumudu Aranayake’s piece titled “Jellywood” was selected.

I still can’t believe they chose my work but I’m so honoured to be featured and can’t wait to see it in the hospital.”
New birthing experience

Box Hill Hospital’s new maternity service aims to provide a positive birthing experience, supported by high-quality care in a brand new, contemporary environment.

Located on Level 3 of the new 10-storey building, the service includes 10 birthing rooms (five with birthing baths, pictured below), 31 post-natal beds, a special care nursery, foetal monitoring assessment area and outpatient clinics.

Pictured is newborn Noah, who was a little too early to take advantage of the hospital’s new maternity facilities but his parents Celine Barnada and Michael Zuino certainly welcomed the new service.

“A bigger facility will be really good for families as it will give them more space and it will be great to have a larger hospital close by,” said proud dad Michael.

Bunjil the Eagle, which stands 2.8 metres tall, creates a welcoming environment for Aboriginal patients, staff and their families inside Box Hill Hospital’s new main entrance. Bunjil was carved from a sugar gum tree by renowned Aboriginal artist Glenn Romanis and is one of Eastern Health’s Closing the Health Gap initiatives.

Finding your way

Box Hill Hospital staff and volunteers will be assisting patients and visitors to find their way around Building A.

Building A has adopted an alpha-numerical naming system which is frequently used in large public buildings such as airports, universities and sporting venues.

Box Hill Hospital Redevelopment Project Lead Allison Harle said this naming convention was recommended by wayfinding specialists and endorsed by a community focus group.

“It offers simplicity, long-term flexibility and is intended to be user-friendly for people including elderly, visually impaired and non-English speaking patients and visitors,” Ms Harle said.

What you need to know

- Box Hill Hospital’s main entrance is located at 8 Arnold Street
- Emergency department entrance is located around the corner on Rodgerson Road
- Specialist clinics entrance remains on Nelson Road, in the existing building (known as Building B)
- All acute care wards are in Building A.

Wards will be named by level, then number. For example, Ward 5.1 will be on Level 5 and the 1 denotes it is on the Arnold Street side of the building. Ward 5.2 will also be on Level 5 and the 2 denotes it is on the Thames Street side of the building.

A map of Building A can be obtained from the Eastern Health website at www.easternhealth.org.au

Thanks for bearing with us

A dedicated band of volunteers knitted more than 250 “welcome bears” for the first patients to be admitted to the building.

For more information about the redeveloped Box Hill Hospital, please visit the Eastern Health website at www.easternhealth.org.au/locations/boxhill or phone 1300 342 255.