

## **Intern Satisfaction at Eastern Health**

At the end of year an electronic satisfaction survey is distributed to all Eastern Health (EH) Interns. The goal of this voluntary and anonymous survey is to gain information for the Chief Medical Officer, Medical Workforce Unit and Postgraduate Medical Education Unit regarding the Interns year at EH.

The survey questions relate to unit orientations, rotation ratings, team work, understanding work/duties, workloads, registrar support, on the job training, Intern Education, Medical Workforce Unit and the overall experience at EH.

The Intern year can provide many challenges for interns, particularly at the beginning of the year, but for most they remain very positive about the experience.

Below are some of the free text responses provided by 2014 and 2015 Interns from these surveys.

### **From interns staying on at EH:**

- “I had a great year with Eastern Health and feel fortunate to complete internship here. I have friends at other health services and feel that Eastern Health valued me and all aspects of my life and health to a much greater degree than other health services.”
- “Thoroughly enjoy working at Eastern Health.”
- “Despite the expected ups and downs, I had a great year with Eastern Health and feel fortunate to complete internship here.”
- “The highlight of the emergency terms was the excellent teaching.”
- “Medical Workforce has done an outstanding job this year. The Supervisors of Training were extremely supportive and understanding.”
- “Medical Workforce at Eastern Health is amazing! They have made my year so much easier and are always helpful.”
- “Eastern was my first preference and I would highly recommend it to anyone. It’s a very well balanced work environment.”
- “Great place to work, very supportive, friendly senior staff, excellent education, opportunities for practice and training in many areas of Medicine.”

### **And from those interns who are choosing to leave Eastern Health:**

- “...I am confident I will be back at Eastern Health because I would like to return”.
- “...after gaining experience at my next hospital, I intend to come back and work at Eastern Health at a more senior level...”
- “The reason for leaving was the opportunity to do rotations in the field I'm interested in.”