



Our core community of **750,003** people* lives across **2816** square kilometres in the following municipalities:

- ▶ **Boroondara** (Camberwell)
- ▶ **Manningham**
- ▶ **Yarra Ranges** (including Dandenongs, Lilydale and Seville)
- ▶ **Knox** (North East and North West)
- ▶ **Maroondah**
- ▶ **Whitehorse** (Box Hill and Nunawading)

Services are delivered from **65** sites across **21** locations.

* as at 2011 Census



8683 employees - **68%** of whom live within the community we serve



22% of patients originate from non-English speaking countries. The top five languages spoken by our patients, other than English, are Mandarin, Cantonese, Greek, Italian and Vietnamese



921 volunteers dedicate **194,000** hours of service - equivalent to a value of **\$5.5 million**



Eastern Health has an operating budget of **\$818 million** to deliver healthcare services. This equates to **\$1561** per minute

Eastern Health is accredited by the Australian Council on Healthcare Standards in recognition of the achievement of minimum performance standards in the provision of healthcare services and demonstrated through an independent external peer assessment.

This document was last updated with information pertaining to the 2014-15 financial year.



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QUICK FACTS

ABOUT



OUR VISION

Great health and wellbeing

OUR MISSION

To provide positive health experiences for people and communities in the east



Eastern Health is one of Melbourne's largest metropolitan public health services. We provide a range of emergency, medical and general healthcare services, obstetrics, mental health, drug and alcohol, residential care, statewide specialist services and community health services to Melbourne's diverse eastern community.

WE HAVE:

7
hospitals

3
emergency departments

A total of **1456*** beds including:

831
beds for patients staying longer than one day

94
beds for people requiring transition care

166
beds for patients staying less than one day

58
beds for patients requiring mental health services in a community-based setting

120
beds for residential care clients

54
beds for patients receiving care in their home

117
beds for patients who need acute mental health services

16
beds for patients requiring drug and alcohol and borderline personality disorder services

* As at 30 June 2015. Bed numbers are subject to change depending on activity and demand.

1.17 million

episodes of patient care

135,636

patients admitted to hospital for acute care – **10,800** were aged under 18

151,810

emergency department presentations – that's one person every **3.5** minutes

40,527

ambulance arrivals to our three emergency departments

31,083

operations – a record **15,366** were elective surgeries

7.2%

reduction in elective surgery waiting list – patients are now waiting less time than ever before

186,015

specialist clinic (outpatients) appointments

4655

babies delivered – that's one baby every two hours

73,250

sub-acute ambulatory appointments

33,925

client contacts delivered to **4115** Hospital in the Home patients

75,546

days' worth of student clinical placement

4329

people admitted for sub-acute care

25,201

Hospital Admission Risk Program client contacts

31,106

Post-Acute Care client contacts

6568

Residential In-Reach Program client contacts

206,268

occasions of service provided by mental health community services

3234

people admitted to our mental health inpatient units

24,500

hours of community-based healthcare provided

228

new research applications approved

1 Healesville & District Hospital

Healesville & District Hospital offers surgery, acute medical services, palliative care, geriatric medicine, antenatal care, specialist outpatient clinics and midwifery home care.

Yarra Valley Community Health

Yarra Valley Community Health offers a GP clinic, counselling, allied health, Aboriginal health, health promotion, district nursing and wellness programs across the Yarra Ranges.

2 Yarra Ranges Health

Yarra Ranges Health offers a variety of day surgery procedures, oncology and chemotherapy services, and a range of specialist clinical, rehabilitation and outreach services.

3 Box Hill Hospital

Box Hill Hospital offers emergency care, general and specialty medicine, intensive care services, surgery, maternity, paediatrics, specialist outpatient clinics, mental healthcare, allied health services, teaching and research.

4 Peter James Centre

Peter James Centre offers rehabilitation, geriatric medicine, aged person's mental health services, aged care assessment services, aged psychiatry assessment, haemodialysis, residential care and transition care.

5 Wantirna Health

Wantirna Health offers palliative care, rehabilitation, geriatric medicine and specialist clinics. It is also home to a large education precinct which opened in 2014.

6 Maroondah Hospital

Maroondah Hospital offers emergency care, general and specialty medicine, intensive care services, general and specialist surgery, paediatrics, specialist outpatient clinics, allied health services and adult mental healthcare.

7 Angliss Hospital

Angliss Hospital offers emergency care, general medicine, surgery, maternity, paediatrics and rehabilitation.



- ▶ Localities
- ▶ Eastern Health Campuses
- Primary catchment
- Secondary catchment

Statewide Services

Statewide Services include Spectrum, which provides treatment for people with personality disorders, and Turning Point, which provides treatment, research and education in the fields of alcohol, other drugs and gambling.

Ambulatory & Community Services

Ambulatory & Community Services offer a range of flexible services in home and community settings. These services are designed as a substitute for presenting to an emergency department or being admitted to hospital, as well as treating patients within the community.