



EASTERN HEALTH 2022 THE STRATEGIC CLINICAL SERVICE PLAN 2012–22

EMERGENCY AND GENERAL MEDICINE PROGRAM

Below are just a few highlights of *Eastern Health 2022* for the Emergency and General Medicine Program:

- ▶ Increasing general medicine capacity at all acute sites across Eastern Health to meet the current and future needs of the community
- ▶ Considering services to support increasing patient acuity at Peter James Centre
- ▶ Working collaboratively with other Eastern Health programs to expand outreach services that provide health assessment and management advice in the community
- ▶ Implementing innovative models of care and work practices identified through the *Great Care Everywhere – One Plan, One Team, One Direction Project* to provide the right care faster and ensure that patients move through our hospitals as efficiently as possible
- ▶ Redesigning the way we work to ensure early involvement by senior staff and ward rounds that involve multi-disciplinary teams of medical, nursing and allied health staff
- ▶ Increasing emergency treatment capacity, as part of the new Box Hill Hospital
- ▶ Reviewing emergency department capacity at Maroondah and Angliss hospitals to meet the future needs of the community
- ▶ Exploring the expansion of Eastern Health's critical care service at Angliss Hospital to adequately support the busy on-site emergency service and provide increased support for medical and surgical patients with higher acuity and complexity
- ▶ Opening two new intensive care units at the new Box Hill Hospital and Maroondah Hospital, and ensuring a smooth transition for patients, their families, carers and our staff
- ▶ Continuing to create a focus around intensive care *services* rather than intensive care *units*, including the development of a comprehensive staffing model that sees intensive care registrars, consultants and liaison nurses providing support to inpatient wards

