



EASTERN HEALTH 2022

THE STRATEGIC CLINICAL SERVICE PLAN 2012–22

EASTERN HEALTH–WIDE PRIORITIES

- ▶ We will expand our clinical services and progress planning for facilities to meet the current and future needs of our communities
- ▶ We will re-orientate inpatient (bed-based) services so they can be provided in ambulatory settings, including home, where appropriate to do so
- ▶ We will maximise utilisation of all our infrastructure and align future service expansion with forecast geographical demand for public health services in the mid-section of our primary catchment area – specifically Yarra Ranges (Lilydale), Maroondah (Croydon) and Knox (North-East)
- ▶ We will implement rapid assessment and early intervention models of care
- ▶ We will adopt and implement our streams of care as a basis for Eastern Health’s patient care delivery system and ensure capacity is geared to these streams appropriately
- ▶ We will establish models of care that are tailored to the requirements of older people within all our services
- ▶ We will consider new models for the delivery of patient-focused maternity and paediatric services that are safe and consistent across Eastern Health
- ▶ We will consider capacity and infrastructure options for planned, short-cycle streams of care and chronic disease (ambulatory) streams of care when it is not possible to deliver these services in the home or community
- ▶ We will explore opportunities with St Vincent’s Health and other health providers to ensure our patients have timely access to tertiary services that are not within our service profile
- ▶ We will enable our health professionals to work to their full and extended scope of practice
- ▶ We will establish and enhance co-ordinated, multi-disciplinary specialty and ambulatory clinics, providing patients with a “one-stop-service”
- ▶ We will expand and promote Advance Care Planning protocols and procedures across all our sites
- ▶ We will invest in partnerships with general practitioners and community providers
- ▶ We will achieve Eastern Health-wide orientation of all clinical services and access points
- ▶ We will develop specific strategies for targeted groups on the elective surgical waiting list to enhance preparedness for admission, improve communication, reduce functional decline and enhance quality of life while waiting for admission
- ▶ We will orientate our care delivery systems around the time of day and days of the week that the community demonstrates it needs healthcare
- ▶ We will translate research into clinical practice and use clinical practice to inform research
- ▶ We will achieve the appropriate blend of generalist and sub-specialist clinical staff to improve self-sufficiency in particular areas of clinical practice and ensure Eastern Health provides a level of service equal to or better than other health services in Melbourne
- ▶ We will respect and value diverse communities through tailored models of care
- ▶ We will align clinical support services with the clinical service profile of each hospital

