



EASTERN HEALTH 2022 THE STRATEGIC CLINICAL SERVICE PLAN 2012–22

AMBULATORY AND COMMUNITY SERVICES PROGRAM

Below are just a few highlights of *Eastern Health 2022* for the Ambulatory and Community Services Program:

- ▶ Leading the re-orientation of inpatient (bed-based) services so they can be provided in ambulatory settings, including home, where appropriate to do so. Ambulatory services will be substantially expanded to support this critical objective
- ▶ Achieving a seamless intake strategy including a “no wrong door” approach to accessing ambulatory and community services
- ▶ Implementing information systems that are compatible with a mobile workforce to assist the integration of services and enable comprehensive assessment, treatment and care planning processes
- ▶ Re-designing the way we work through the Great Care Everywhere and the National Health Service *Productive Community Services Project*
- ▶ Improving the Yarra Valley Community Health centre on the Healesville & District Hospital site through a \$3 million upgrade of the site
- ▶ Improving clinical governance of ambulatory and community services to avoid unnecessary re-admission to hospital and to support a planned approach to hospital admission
- ▶ Expanding the linkages with acute inpatient stroke services, neurology, orthopaedic rehabilitation and aged care services including:
 - Comprehensive early supported discharge for stroke patients
 - Orthopaedic fast-track services into community rehabilitation
 - Residential care in-reach/geriatric evaluation and management at home
- ▶ Leading the implementation of alternative assessment and treatment modalities including telehealth and telemedicine
- ▶ Implementing research on access and triage to ambulatory and community services and evaluating service provision in the community
- ▶ Promoting and leading a self-management approach to chronic disease commencing with early intervention in chronic disease management, accessible and culturally sensitive ambulatory and community services for Aboriginal and Torres Strait Islander communities and promoting tertiary chronic disease management clinics in partnership with community health
- ▶ Enhancing and developing models that focus on early detection of patient deterioration with the aim of avoiding unnecessary admission to hospital
- ▶ Delivering ambulatory and community services across extended hours, seven days a week
- ▶ Working in collaboration with our community partners including residential care, primary care and Medicare Locals to support a transition of care in and out of ambulatory and community services to minimise avoidable hospital admissions and facilitate transfer of care to local services

