

Information Sheet

TRANSPORT OPTIONS: Yarra Ranges, Maroondah and Murrindindi areas



If you have any English language difficulties, please ask staff to book an interpreter.

From home contact the Telephone Interpreter Service on 9605 3056.

Services are provided free of charge. Ask staff if this information is available in your preferred language.

Purpose

This information sheet is for residents of the Shires of Yarra Ranges (YR), Maroondah (MA) and Murrindindi (MU) about free or low-cost transport options to and from healthcare and other appointments.

Transport provider	Assistance provided	Eligibility	Further information	YR	MA	MU
Warburton Linc	Transport to medical appointments	Clients living along the Warburton Hwy, from Wandin to East Warburton	5967 2119 (office hours generally 10am – 2pm)	X		
Healesville Interchurch Community Care Inc (HICCI)	Transport to medical appointments	HACC (Home & Community Care) eligible clients living in Healesville, Yarra Glen, Coldstream, Badger Creek, Chum Creek, Dixons Creek and Toolangi. Clients must be able to walk unassisted or with the help of frame or stick. A minimum of three days' notice is appreciated.	www.hicci.org.au 5965 3522 between 9 – 12 and 1 – 3:30. For clients that are able to contribute financially HICCI has a scale of suggested donations.	X		X
Eastern Volunteers Ringwood	Transport for frail aged and people with disabilities to enable them to attend health care and medical appointments, undertake shopping requirements, visit family and friends, attend activity groups etc.	HACC eligible clients living in Maroondah, Whitehorse and parts of Yarra Ranges (Chirnside Park, Kilsyth, Lilydale, Montrose, Mooroolbark and Mount Evelyn) who are unable to travel independently on public transport and have no relative or friend to either drive them or assist them to travel on public transport.	www.easternvolunteers.org.au 9870 7822	X	X	
Australian Red Cross Patient Transport	Transport for clients to attend essential medical appointments. Requires submission of a referral form completed by the referring hospital.	People who are unable to access suitable public transport and/or live in an area that is remote from public transport; unable to drive or be driven by family/friends to appointments; not eligible for DVA card or other schemes e.g. TAC or Workcover; able to get in/out of a vehicle with minimal assistance.	www.redcross.org.au 9870 5717 For Red Cross Transport Murrindindi Service call 0419 872 230	X	X	X

Transport provider	Assistance provided	Eligibility	Further information	YR	MA	MU
Ambulance Victoria	Transport for medical appointments where medical supervision is required. Your GP practice can arrange a non-medical ambulance for some medical appointments.	Anyone who requires medical supervision during transport to a medical appointment. Ambulance Victoria members and pensioners are transported free of charge.	http://www.ambulance.vic.gov.au/About-Us/How-we-work/Non-Emergency-Transport.html 1300 366 313	X	X	X
St John Ambulance Patient Transport	Transport for medical appointments	Anyone. A fee may apply. Pensioners are advised to access Ambulance Victoria.	8571 2200	X	X	X
Yarra Ranges Health Volunteer Driver Service	A volunteer transport service for appointments with Yarra Ranges Health.	Clients of Eastern Health receiving therapy at Yarra Ranges Health	8706 9696	X		

- Local Councils can also provide a **Disabled Parking permit**. To apply, download an application form from your local council.
- Councils may also have community buses and options for social outings. Look up Gettingthere.net.au/commacc on the internet or *google* "Community Accessibility".
- **The Multi Purpose Taxi Program** assists with the travel needs of people with severe and permanent disabilities by offering subsidised taxi fares. Visit www.taxi.vic.gov.au/passengers/mptp for more information.
- **DVA** provides eligible persons and their medically required attendants assistance with their transport when travelling for approved medical treatment. Visit www.dva.gov.au/health-and-wellbeing/home-and-care/travel-treatment for more information.

Information contained in this information sheet is current at November 2015. Consumers are advised to contact service providers directly to confirm service availability.



Protecting Your Privacy

Eastern Health is committed to protecting your privacy. We will keep your personal information secure and will disclose information about you only when required or permitted by law. We comply with relevant information and privacy legislation. If you would like more information, please ask a staff member or visit our Web site www.easternhealth.org.au
Eastern Health is accredited by the Australian Council on Healthcare Standards.

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