

## Intern Satisfaction at Eastern Health

At the end of year an electronic satisfaction survey is distributed to all Eastern Health (EH) Interns. The goal of this voluntary and anonymous survey is to gain information for the Chief Medical Officer, Medical Workforce Unit and Postgraduate Medical Education Unit regarding the Intern year at EH.

The survey questions relate to unit orientations, rotation ratings, team work, understanding work/duties, workloads, registrar support, on the job training, Intern Education, Medical Workforce Unit and the overall experience at EH.

The Intern year can provide many challenges for interns, particularly at the beginning of the year, but for most they remain very positive about the experience. Below are some of the free text responses provided by Interns from the annual end of year survey in 2015, 2016 and 2017.

### From interns staying on at Eastern Health as a PGY2:

- “Despite the expected ups and downs, I had a great year with Eastern Health and feel fortunate to complete internship here.”
- “I’ve had a sometimes stressful but overall good year. I love the supportive culture of Eastern Health.”
- “I had a great year with Eastern Health and feel fortunate to complete internship here. I have friends at other health services and feel that Eastern Health valued me and all aspects of my life and health to a much greater degree than other health services.”
- “The highlight of the emergency terms was the excellent teaching.”
- “Medical Workforce at Eastern Health is amazing! They have made my year so much easier and are always helpful.”
- “Eastern was my first preference and I would highly recommend it to anyone. It’s a very well balanced work environment.”
- “Great place to work, very supportive, friendly senior staff, excellent education, opportunities for practice and training in many areas of Medicine.”
- Working at Eastern Health as an Intern has honestly been a great experience. The collaborative and supportive culture is seen from the top-down and has obviously resulted in high job satisfaction amongst junior doctors.
- I really enjoyed my intern year at Eastern Health. The majority of the staff (medical and otherwise) were friendly and supportive.
- I absolutely love my year, and would like to continue training at Eastern Health. I believe this health service supports their interns well, especially in comparison to other health services.

### And from those interns who are choosing to leave Eastern Health:

- “...I am confident I will be back at Eastern Health because I would like to return”.
- “...after gaining experience at my next hospital, I intend to come back and work at Eastern Health at a more senior level...”
- “The reason for leaving was the opportunity to do rotations in the field I'm interested in.”
- “Unfortunately have to leave hospital for specialisation training not available at Eastern Health, however would have loved to stay if possible. Enjoyed the year and strongly recommend Eastern Health to future interns.”