

Intern satisfaction at EH

An end of year an electronic satisfaction survey is distributed to all Eastern Health (EH) Interns. The aim of this voluntary, anonymous survey is to gain information for the Chief Medical Officer, Medical Workforce Unit and Postgraduate Medical Education Unit regarding the Intern program at EH. The Intern year can provide many challenges for interns, particularly at the beginning of the year, but most they remain very positive about the experience.

Here are some of the comments provided by Interns from end of year survey over 2015-2020.

From interns staying on at Eastern Health as a PGY2:

- “Despite the expected ups and downs, I had a great year with Eastern Health and feel fortunate to complete internship here.”
- “I’ve had a sometimes stressful but overall good year. I love the supportive culture of Eastern Health.”
- “Great place to work, very supportive, friendly senior staff, excellent education, opportunities for practice and training in many areas of Medicine.”
- “Working at Eastern Health as an Intern has honestly been a great experience. The collaborative and supportive culture is seen from the top-down and has obviously resulted in high job satisfaction amongst junior doctors.”
- “I can't say enough thanks in regards to the level of support I have received from staff across Eastern Health this year. I have been lucky enough to have been incredibly well looked after by the PMEU and MWU throughout some difficult periods and I am incredibly grateful for this and look forward to continuing my career at EH.”

And from those interns who are choosing to leave Eastern Health:

- “Unfortunately have to leave hospital for specialisation training not available at Eastern Health, however would have loved to stay if possible. Enjoyed the year and strongly recommend Eastern Health to future interns.”
- “I am not leaving Eastern Health because I don't want to stay, but because I have been given an opportunity elsewhere that aligns with my career goals. I would certainly be interested in returning to Eastern Health in future.”

What was the most challenging aspect of your intern year in 2020?

- “Managing workload”, “negotiating relationships”, “steep learning curve”, “transitioning rotations and handover”, “transition from medical student to intern role”

What was the most enjoyable aspect of your intern year in 2020?

- “Working with other interns and nice registrars”, “Collegiality with other interns”, “being part of the team”, “learning and growing as a practitioner”