



## Frequently Asked Questions

### REDEVELOPMENT

**Q: Why is the hospital and community health centre being redeveloped?**

**A:** Healesville & District Hospital and Yarra Valley Community Health are being redeveloped to accommodate new and expanded services for the Healesville and Yarra Ranges communities.

**Q: What will happen to services during construction?**

**A:** The safety and comfort of our patients and staff is our number one priority. As a result of the major capital works project, it will be necessary for most hospital services to be temporarily relocated during the redevelopment.

Yarra Valley Community Health and Yarra Valley Community Medical Service (GP clinic), which are based on the hospital site, will continue to operate in Healesville during the redevelopment.

Pathology, specialist outpatient clinics (respiratory, cardiology and endocrinology) and antenatal and postnatal maternity services will remain on-site.

Patients who would normally be treated at Healesville & District Hospital will receive their care as close to home as possible, predominately at either Yarra Ranges Health in Lilydale or Maroondah Hospital.

**Q: Where do I go for radiology services?**

**A:** Your GP will refer you to the most appropriate service. Medical imaging is available at Lilydale Radiology, 355 Main Street, Lilydale. This service has bulk-billing for pension and healthcare card holders, and for anyone experiencing financial difficulties, at the request of their referring general practitioner. Phone 9738 8700 for more information.

Eastern Health also provides medical imaging at our other sites, including Maroondah Hospital, Box Hill Hospital and Angliss Hospital.

**Q: Does this mean I will wait longer for surgery?**

**A:** Patients who would normally be treated at Healesville & District Hospital will receive their care as close to home as possible, predominately at either Yarra Ranges Health in Lilydale or Maroondah Hospital. We do not expect the temporary relocation to affect the time patients wait for their surgery, as all patients are prioritised according to clinical need rather than location. Eastern Health has contacted all affected patients regarding any changes to their care.

**Q: How long will the redevelopment take to complete?**

**A:** The project is expected to be completed in early 2017.

**Q. What is included in the redevelopment?**

**A:**

*Healesville & District Hospital*

- A new, enlarged operating theatre complex with access to modern technology and separate theatre and ward entrances
- A new renal dialysis unit, commencing with six chairs
- Single and double rooms only, with ensuite bathrooms provided to all inpatient rooms

- Refurbished palliative care room, with courtyard. Patient lounge and dining area, with north-facing views
- Space for a birthing room and ensuite when and if demand for birthing services across the Yarra Ranges increases and Eastern Health is able to provide a safe and sustainable birthing service.

#### *Yarra Valley Community Health*

- A redeveloped community health centre, including an increase in the number of consulting rooms and larger staff workspace area to meet increased demand
- A new paediatric gym
- A new on-site rehabilitation kitchen for cooking programs
- A new rehabilitation gymnasium and physiotherapy space for community programs and inpatients
- Capacity to extend Yarra Valley Community Medical Service (GP clinic) staffing and hours.

This list is based on detailed analyses, including studying population forecasts and all of the best evidence that is available to ensure we provide a health facility that meets the needs of the community now and in the future. The redevelopment was announced by the Victorian government on September 23, 2013. An additional \$1 million was announced by the Victorian government on June 24, 2015, taking the total amount for the project to \$8.8 million.

**Q: What will the redevelopment look like when it is finished?**

**A:** Healesville & District Hospital and Yarra Valley Community Health will be larger (to support the new services), with improved facilities and equipment. The interior will be refurbished and modernised while open spaces and parking will also be improved. Consultants including a project manager, architects and engineers have been engaged to assess the facilities and design new areas to address the agreed service profile.

**Q: How many beds will there be in the redevelopment?**

**A:** There are currently 13 overnight beds and six beds for day surgery patients. This will change to 13 overnight beds and seven day surgery beds or equivalent i.e. chairs. The proposed birthing suite will also have the capacity to accommodate two additional beds, if required.

**Q: Who is managing the redevelopment?**

**A:** This project is being undertaken in partnership between the Victorian Department of Health and Eastern Health. CIG has been contracted to build the new facility – they have successfully worked on other Eastern Health projects, including the Prevention and Recovery Centre in Ringwood. We are also working with Bamford Architects, Currie Brown, Lucid Consulting Engineers, Akritidis Group Building Consultants and Johnstaff Projects.

**Q: Will the redevelopment be delivered in stages?**

**A:** There are four phases to the redevelopment. We are currently in phase three.  
Phase one included a survey and community engagement to inform the upgrade works and develop the service profile – *Eastern Health Strategic Clinical Service Plan 2012-2022*.  
Phase two included feasibility and schematic design to ensure the redevelopment can be delivered to meet the proposed service profile.  
Phase three includes the detailed design, documentation, tender and construction works.  
Phase four will include a review of the services and facilities provided to ensure the redevelopment was delivered to the brief and is consistent with the community's needs.

From a construction perspective, there was an early works package of staff accommodation undertaken by Eastern Health, the main redevelopment is a single project with multiple areas under construction.

Both the hospital and community health centre will be constructed and/or renovated in a sequence that:

- Ensures safety and minimal disruption to patients, staff and visitors
- Delivers the project in the shortest, practical, reliable and cost-effective timeframe.

**Q: How much will the redevelopment cost?**

**A:** In total, the redevelopment will cost \$8.8 million. Of this, Eastern Health has contributed to the value of \$500,000 to the project with the balance funded by the Victorian State Government.

**Q: Are there any redevelopment plans or expansions proposed at other Eastern Health sites?**

**A:** With almost half a billion dollars' worth of building projects either underway or complete, Eastern Health is ensuring our services and infrastructure are prepared for the future. As well as the \$8.8 million redevelopment of Healesville & District Hospital and Yarra Valley Community Health:

- Eastern Health has opened the new \$447.5 million Box Hill Hospital. As the major referral centre for people living in Melbourne's eastern region, including Healesville and the Yarra Ranges, the 10-storey building is a contemporary and technologically-advanced healthcare facility, attracting the finest staff to deliver best-practice models of care. Refurbishment of the existing building has also been completed.
- Maroondah Hospital opened a new state-of-the-art intensive care unit and 22-bed ward providing speciality medicine services in 2014 and a new sub-acute ward in 2015. A \$2 million Psychiatric Assessment and Planning Unit has also been built at Maroondah Hospital and is due to open in June 2016.
- Eastern Health has opened a new integrated learning and education centre at Wantirna Health, which will provide a collaborative learning environment for our medical, nursing and allied health students. It will also enhance capacity to train our current and future workforce, and ensure Eastern Health continues to meet the growing healthcare needs of our communities.
- Angliss Hospital has completed a detailed master plan for future services, which includes enhancing the hospital's capacity to provide improved services to our community. Plans for the \$20 million expansion, which include establishing a 14-bed critical care unit, were unveiled in March 2016. Construction is expected to start in the second half of 2016 and be completed in 2018.
- Eastern Health has committed to building a \$3.2 million Magnetic Resonance Imaging facility at Maroondah Hospital. This potentially life-saving diagnostic tool, which will be the **only** publicly-owned and operated MRI facility in the east, is being fully funded by Eastern Health and is due for completion in June 2016.
- Eastern Health will use the Eastern Health Clinical Service Plan to prioritise capital works with the state and federal governments during the next 10 years.

Latest project newsletters and media releases are available on the project website at [www.easternhealth.org.au](http://www.easternhealth.org.au). You can also follow Eastern Health on Twitter and Facebook, where we will post regular updates.