

MEDIA RELEASE

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November, 2017

Digital transformation at Box Hill Hospital

Patient care at Box Hill Hospital has entered an exciting new era, with an extension of the Electronic Medical Record (EMR) system at Box Hill Hospital.

Executive Director of Information, Technology and Capital Projects Zoltan Kokai said the introduction of EMR will enhance the patient experience by improving safety and care.

“This important technological advance will allow us to electronically record and access each step of a patient’s journey, from pre-admission to departure.

“It will also provide a boost to our staff, who will have access to a comprehensive electronic patient record which is up-to-date, easy to read and accessible instantly by a patient’s healthcare team.”

Mr Kokai said patient confidentiality was a major priority when deciding on an extension of the EMR system.

“We fully understand the responsibility we have to ensure that electronic medical record keeping is done so in an environment which is safe, secure and can only be accessed by authorised hospital staff.”

The recent expansion means that Box Hill Hospital staff will now be working with one of the most advanced EMR systems in Australia.

Key features include:

- Having one up-to-date, electronic patient record from pre-admission to discharge
- Fast, easy and real-time access to critical patient information at the point of care
- More efficient work practices including enhanced accuracy and better support for clinical decision-making

As part of the EMR expansion, Box Hill Hospital’s Intensive Care Unit (ICU) is introducing the new Cerner Intensive Care system. This new integrated approach to intensive care will allow ICU clinicians to gain a quick and accurate understanding of the complete patient picture at a glance, whilst reducing time spent searching for data.

Clinicians will be able to access a patient’s chart from a centralised location, where they can access activities, view patient data and documents, update orders, and receive important notifications.

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It will also enhance workflow efficiency reducing the risk of potential transcription errors and decreasing time documentation time.

Mr Kokai said bringing the new system online had taken two years of planning and preparation. He thanked staff for their continued hard work as the new system came online.

“This has been a revolutionary change in transitioning from paper-based clinical systems to an electronic workflow. We are indebted to almost 3,000 of our staff who have invested in a major training program to ensure that we were ready for this significant change.

“We would also like to thank our patients for their understanding. We are grateful for their ongoing support.”

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