



If you need help reading or understanding English, ask our staff for help or call the Telephone Interpreter Service¹ on (03) 9605 3056. You can also ask if this information is available in your preferred language.

Fees and costs you may be charged

Effective 28 November 2019



Because you are not covered by Medicare, Australia's public health system, if you need any of the services listed here, **you will have to pay before** you are treated. This list does not include all possible fees and charges that could apply, so you may also get a bill for something that is not shown here.

It is worth noting that:

- not all services listed in this document will apply to you
- we have listed some of the more common item codes in this leaflet to help you check the cover you may have with an insurance provider (if applicable) before you agree to treatment
- we will do our best to give you an accurate estimate, but sometimes costs may change because of the amount of time you spend in hospital or the amount of care you need.

Emergency Department services

Description	Item code	Cost
Emergency Department attendance fee (also called facility fee and treatment), before you see a doctor or receive treatment	n/a	\$440

Diagnostic services (e.g. X-rays, scans, blood tests, etc.)

Description	Item code	Cost
Tests ordered by the Emergency Department doctor. Costs vary – ask your treating doctor for details	MBS code will be on your bill	Varies

¹ We provide the Telephone Interpreter Service free of charge. If you need to see an interpreter in person, we can arrange that for you but there is a per-hour charge. Please ask our staff for details.

Inpatient services

Description	Cost
Staying in a hospital bed, same day (includes Short Stay Unit)	\$1,000
Staying in a hospital bed overnight, per night (includes Short Stay Units)	\$1,300 -\$4,000
Staying in intensive care, per night	\$4,000
Staying in (heart) coronary care, per night	\$3,000
Receiving daytime (cancer) oncology services, per day	Up to \$4,000
Accommodation in the special care nursery, per night	\$2,000
Operating theatre charges. Costs vary and align with the Medical Benefits Schedule, National Procedure Banding and published TAC theatre fees. Ask your treating doctor for details.	Varies
Hospital in the Home, per visit; i.e. a medical and care service provided to patients who have been admitted to a public hospital and who are eligible to receive care in their own home or at another suitable location	\$250
Birthing/Delivery suite charges <ul style="list-style-type: none"> • If you have cover with an Australian health insurance fund, costs align with the Medical Benefits Schedule, National Procedure Banding and published TAC theatre fees. • If you have an Eastern Health Maternity Package, this fee is included in your package. 	Varies
Caesarean section charges, including the birthing/delivery suite <ul style="list-style-type: none"> • If you have cover with an Australian health insurance fund, costs align with the Medical Benefits Schedule, National Procedure Banding and published TAC theatre fees. • If you have an Eastern Health Maternity Package, this fee is included in your package. 	Varies

Outpatient services

Description	Item code	Cost
First appointment (including obstetricians)	110	\$350
Next and ongoing appointments, per visit (including obstetricians)	116	\$240
Midwife appointment, per visit If you have an Eastern Health Maternity Package, this fee is included in your package.	n/a	\$240
Domiciliary care, per visit (extended post-natal care after the birth; i.e. the midwife checks the mother and baby at home)	n/a	\$250

Orthoses and prostheses

Description	Item code	Cost
Prostheses (e.g. items used during surgical procedures like surgical mesh, wire, screws). Costs vary and are specific to items used.	Code will be on your bill	As per hospital costs
Orthoses (e.g. braces and splints). Costs vary and are specific to items used.	n/a	As per hospital costs

You can find more fees and charges information on our website

We publish a list of current fees at www.easternhealth.org.au/feesandcosts.



Any questions or need help?

Call Patient Revenue Services on **1300 020 276** from 8.00 a.m. to 4.30 p.m. Monday to Friday (AEST) – except on public holidays – or email patient.accounts@easternhealth.org.au if you have any questions about your fees and charges.

Protecting your privacy

Eastern Health is committed to protecting your privacy. We will keep your personal information secure and disclose information about you only when required or permitted by law. We comply with relevant privacy legislation. If you would like more information, please ask a staff member, visit our web site www.easternhealth.org.au or call **1300 342 255**.

Eastern Health is accredited by the Australian Council on Healthcare Standards.