



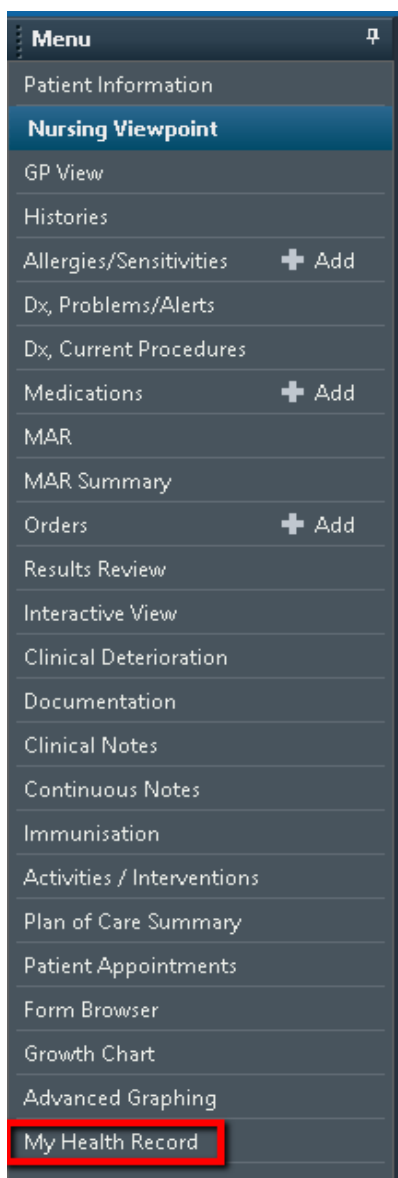
ACCESSING MY HEALTH RECORD

From Tuesday 21st April 2020, approved health professionals in Eastern Health can view a patient's My Health Record through the EMR, when required for patient care.

My Health Record may contain discharge summaries from other hospital networks, shared GP health summaries, pathology and radiology results, alert and allergy information, medication information and Advanced Care Plans.

1. Access PowerChart and click on the link 'My Health Record' on the left hand side of the screen as indicated in the red box below.

Note that this link will automatically appear if your role has been approved by the appropriate EH committee.



For information about My Health Record use in hospitals, go to:

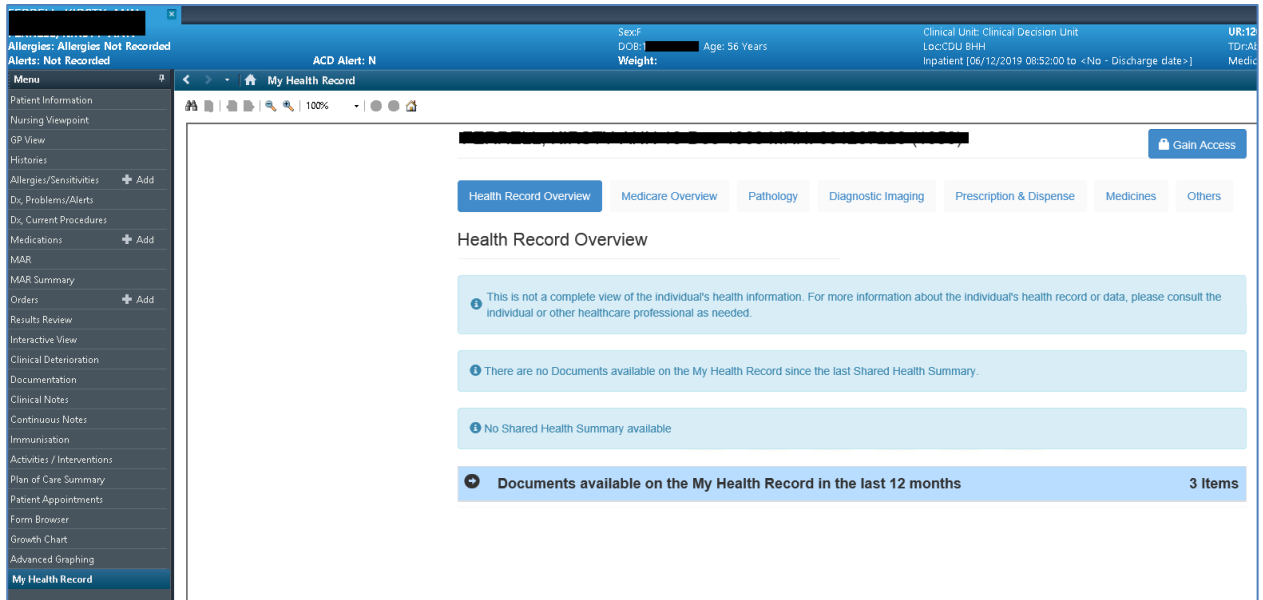
<https://www.myhealthrecord.gov.au/for-healthcare-professionals/hospitals>

For information about My Health Record at Eastern Health, email:

myhealthrecord@easternhealth.org.au or contact your site's Health Information Services/Information Integrity department.

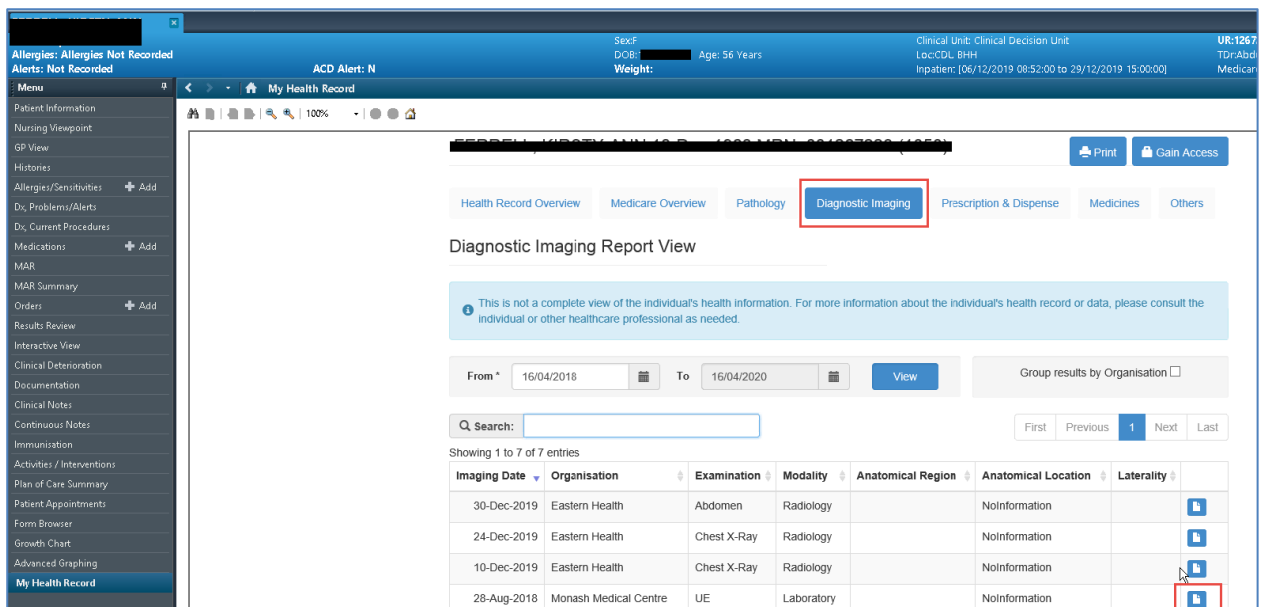
All My Health Record access is monitored and fully auditable. Civil penalties for inappropriate access can include fines up to \$315,000 and/or 5 years imprisonment.

2. The following screen will then appear.



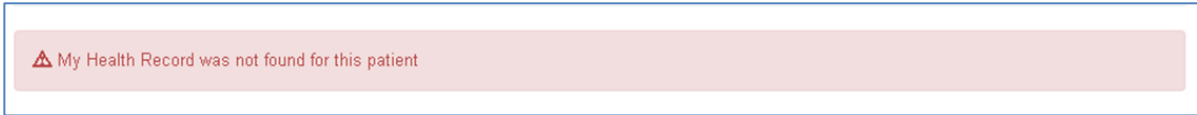
3. Click on the tabs 'Pathology', 'Diagnostic Imaging' etc. as required to view a list of related documents available there.

4. In the example below, the 'Diagnostic Imaging' tab has been selected; the blue icon on the right hand side against the radiology record should be clicked to view the particular document's contents.

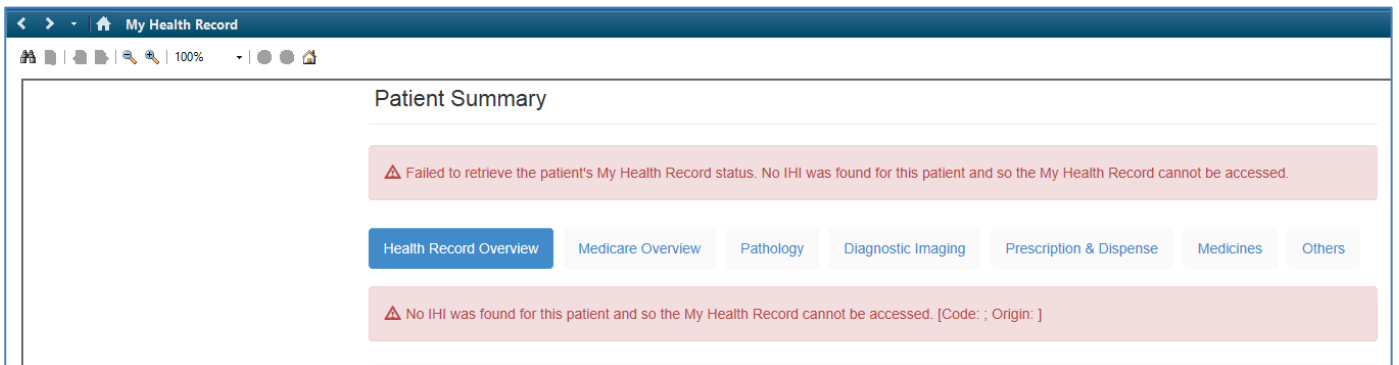




- 5. If the patient has elected to opt out of My Health Record, the following will be displayed in the My Health Record initial screen:



- 6. In the event that the patient’s demographic details in our Patient Administrative System do not match those in My Health Records’ database, the following will be displayed in the My Health Record mPage initial screen:



This could be due to an incorrect data item in either system. It could also mean that the patient is a newborn or ineligible for Medicare. If this screen appears, you will need to obtain information directly from other treating health practitioners and not through My Health Record.