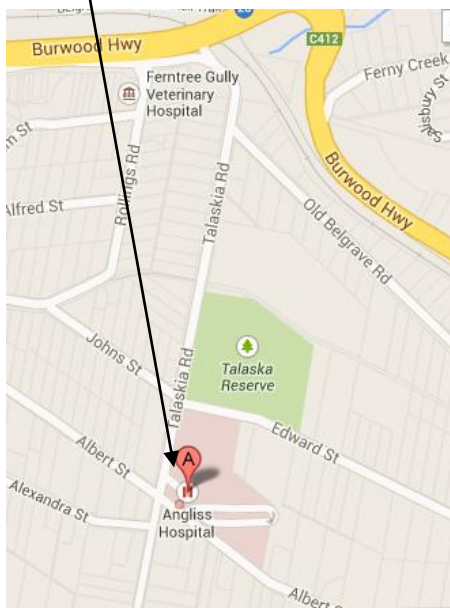


Site information – Angliss Hospital

Angliss Hospital

Albert Street, Upper Ferntree Gully
P (03) 9764 6111
F (03) 9758 0536
Rehabilitation Centre (03) 9764 6229
Edward Street Nursing Home
(03) 9764 6298

Hospital entrance from Talaskia Road.



24-hour Emergency Department at this site. Entrance is via the corner of Albert Street and Talaskia Road.

Car parking

Limited off-street parking is available in the Talaskia Road car park. Fees range from \$4 for the first hour up to \$10 for the day. Pay machines accept coin and notes.

Disabled parking is accessible via the main hospital driveway off Talaskia Road.

Two-hour street parking is available surrounding the hospital.

Please note: Failure to observe parking restrictions at Eastern Health sites and their surrounding streets may result in a parking infringement notice issued by the local council.

Public transport

Upper Ferntree Gully train station on the Belgrave train line is a 10-minute walk from the hospital.

Bus service No. 732 from Upper Ferntree Gully station to Box Hill stops outside the hospital.

For further public transport information visit ptv.vic.gov.au

Visiting hours

We recognise visitors play an important role in supporting patients.

Visiting hours are from 8.00am to 8.00pm, with flexible visiting hours depending on patient needs. Please speak directly to the ward manager if you have any questions regarding visiting hours.

Specific wards may have a period of “quiet time”. In these instances, information about the quiet period is clearly visible to patients and visitors.

Taxi

Taxi drop-off and pick-up is available at the front of the hospital off Talaskia Road and a taxi booking phone is available in the front entrance of the hospital.

Retail outlets

The Angliss Hospital Cafeteria, operated by ISS, is located on the ground floor of the hospital and is open to both staff and the public. Light refreshments, a range of hot and cold foods, and snacks are available for purchase.

The cafeteria operating hours are:

Weekdays: 8.00am to 7.00pm
Weekends: 12.00pm to 6.30pm

ATM facilities

A *First Point* ATM is located in the emergency department foyer.

Pharmacy hours

Upon discharge from hospital you may be prescribed medications. Medications are not free on discharge and the cost will be the same as in a normal pharmacy. If you have a Healthcare card, Repatriation benefits card, Safety Net card or Pensioner Concession Card, please present your card when paying to ensure you are charged the relevant rate.

The hospital pharmacy is open Monday to Friday 8.30am to 5.00pm.

Totally Tobacco-Free

Eastern Health is totally tobacco-free. This means that **smoking is not allowed** in the buildings or on the grounds of any of our sites including walkways, entrances and car parks.

What to bring to hospital

It is important that you bring the following items with you when being admitted to hospital or ask a family member or carer to bring these items in for you:

- All medications
- Dentures, hearing aids, glasses or other sensory aids
- Medicare card, pension card, Department of Veterans' Affairs entitlement card, private health insurance details, ambulance subscription details
- Copies of Medical Power of Attorney paperwork if you have appointed someone
- Any prosthesis or orthoses that you require.

You may also like to bring:

- Your own night wear because you don't have to wear hospital

gowns, except for the first couple of days after surgery

- Comfortable, loose-fitting day clothes e.g. t-shirts and track pants or shorts, dressing gown and well-fitting slippers (not slippers)
- A pair of supportive shoes such as runners
- Toiletries including a toothbrush, toothpaste, shampoo, conditioner, deodorant, brush/comb, shaving equipment
- A small box of tissues
- A small amount of money for items such as TV/telephone rental and newspapers
- Earplugs and an eye mask if you are a light sleeper
- Pen and small notepad to write down any questions you may have or to record information given to you that you would like to remember.

Your choice to be a public or private patient

As part of the hospital admission process, we will ask you if you have private health insurance and whether you wish to use it. If you choose to be admitted as a private patient by using your private health insurance, you will not incur any expenses. We will manage your private health insurance claim directly with your health fund and Medicare. It is important that you are aware that medical attention and hospital accommodation is determined by medical need and not by public or private health insurance status.

Sacred space

An area is available for patients, their families and friends, staff or others to use for such purposes as a quiet retreat, reflection, prayer, worship, small religious services and other appropriate cultural expressions. The

sacred space is located on the ground floor of the hospital.

How can I say thank you?

The support and generosity of patients, past and present, and their families and friends helps us to provide additional care for patients. It helps us to purchase extra patient care equipment, support research and to develop innovative programs that help our patients to receive the highest level of care and comfort possible. You can make a donation at the cashier's desk located in the hospital foyer or by contacting the Eastern Health Foundation on 9895 4992.