

## HOW THE PROGRAM WORKS

### HOW

If you are likely to benefit from Post Acute Care, hospital staff (including Pre-Admission staff) will assess your discharge needs and complete a referral for our Co-ordinator.

If you reside outside our catchment area we will refer you to the relevant PAC Program.

### WHO

You are eligible if you:

- Live within our catchment area (Shire of Yarra Ranges, City of Maroondah, Knox, Whitehorse or Manningham)
- Have identified “recuperative needs” on your discharge from hospital

### FEES

No fees are charged by Post Acute Care.

However, please note that most ongoing community services are required to charge a small client co-contribution.

#### Protecting Your Privacy

Our staff are committed to respecting your confidentiality and preserving your privacy. We will keep your personal information secure and protected from unauthorised access or improper use, and we will only disclose information about you if it is authorised by you or mandated by law.

All our services comply with the relevant information and privacy legislation.

If you would like a copy of our Privacy Policy please ask a member of staff or visit our website on [www.easternhealth.org.au](http://www.easternhealth.org.au)

Eastern Health is accredited by the independent Australian Council on Healthcare Standards in recognition of the achievement of acknowledged standards, and the commitment to continuous improvement in the provision of healthcare services.



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## EASTERN POST ACUTE CARE

**Interpac Co-ordinators**

**Post Acute Care**

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