

**EASTERN POST ACUTE CARE PROGRAM  
CLIENT CONSENT**

I \_\_\_\_\_ of \_\_\_\_\_

\_\_\_\_\_ agree to participate in the Eastern  
Post Acute Care program (EPAC).

My participation in the service has been explained to me and I understand:

- That information about my health / personal care needs may be shared between service providers and EPAC.
- That my General Practitioner will be informed and a copy of my plan of care plan sent to him/her.
- My Rights & Responsibilities while on the EPAC program. (As per the back of this form)
- That I may be asked to complete a service evaluation as part of the program.
- Where applicable, I am responsible for the purchase of wound/dressing supplies after the first three visits.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_

Designation \_\_\_\_\_

**Carer Consent**

If the client is unable to give consent a carer may sign on his/her behalf.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Print Name .....

Relationship to client \_\_\_\_\_

## **CLIENT RIGHTS & RESPONSIBILITIES EASTERN POST ACUTE CARE PROGRAM**

### **YOUR RIGHTS**

Whilst on the EPAC program you have the **right** to;

- Receive care with dignity and in privacy
- Have your beliefs respected
- Be told about the organisations and people providing care to you
- Stop services at any time
- Make a complaint about services without fear or repercussions
- Request to see your files and ask for a correction if you think there is a mistake
- Name another person who can speak with us and then help you understand more

### **YOUR RESPONSIBILITIES**

Whilst on the EPAC Program it is your **responsibility** to;

- Tell your carers and local co-ordinator if there are any changes to your situation and condition.
- Inform us if you are dissatisfied or unhappy with any part of your care.
- Treat service providers with respect and dignity
- Keep up payments for any services that you were receiving before your admission to hospital.
- Provide a safe environment for service providers

### **WHAT YOU CAN EXPECT FROM THE EASTERN PAC PROGRAM.**

The Eastern PAC program will undertake to keep all your health information confidential. Your information will only be shared between the people caring for you. For example EPAC staff, the hospital, your Doctor and the specific services arranged for you.

All services will be organised to best meet your individual needs. We will send you a letter detailing the services being provided. Your local EPAC Co-ordinator will also be in contact with you regularly while you are on the program to check that you are improving as expected and that links to longer term services are made.

The services you receive will be provided for up to 4 weeks after your discharge from hospital. However, if you still require help after this 4-week period then your local Co-ordinator will make any appropriate arrangements.